



SAFETY RECALL

CAMPAIGN BULLETIN

Front Seat Belt Lap Pre-Tensioner Voluntary Recall Campaign

Reference: PD106
Date: March 21, 2024

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISION 1
Please discard earlier versions of this bulletin.

The announcement from March 6, 2024 has been revised to include the following update:

- Parts replaced under this activity are being placed on parts collection. Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2024 Pathfinder (R53)	9,248	4,030	March 6, 2024	YES

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is issuing a recall for specific model year 2024 Nissan Pathfinder vehicles.

Due to a supplier production issue that has since been corrected, the left side front seat belt may be missing a rivet in the lap belt pre-tensioner assembly. If the rivet is missing, the occupant may not be restrained as intended during a collision and will not meet certain requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 208, Occupant Crash Protection; FMVSS No. 209, Seat Belt Assemblies; and FMVSS No. 210, Seat Belt Assembly Anchorages, increasing the risk of injury in a crash.

Dealers will inspect the left side front seat belt assembly for the presence of the lap belt pre-tensioner rivet. If the rivet is missing, the left side front lap belt pre-tensioner will be replaced with a new one.

******* What Dealers Should Do*******

- Verify if vehicles are affected by this Voluntary Recall using Service Comm or DBS National Service history – Open Campaign I.D. **PD106**
- Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.

3. If a retailed vehicle affected by this Campaign ID visits the dealer for service, the dealer should use **NTB24-021** to remedy any vehicles subject to this campaign.
4. Once repaired, dealers should submit the claim using the claims coding provided, and release the vehicle.

****** Release Schedule ******

Parts	<p>Parts are only needed if the lap belt pre-tensioner rivet is missing upon inspection. If parts are needed, parts are on restriction and maybe ordered via DBS. The parts restriction will be automatically lifted on March 29th, 2024. Parts will be orderable via normal process after this date.</p> <p>Refer to NTB24-021 to determine the correct parts ordering information for this repair.</p> <p>NOTE: Parts replaced under this campaign activity may be collected. It is important for dealers to return parts applicable specifically to the VIN and repair order identified.</p>
Repair	<ul style="list-style-type: none"> • NTB24-021
Owner Notification	<p>Nissan will notify the owners of potentially affected vehicles beginning April 2024.</p>

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. Due to a supplier production issue that has since been corrected, the left side front seat belt may be missing a rivet in the lap belt pre-tensioner assembly.

Q. What is the possible effect of the condition?

A. If the rivet is missing, the occupant may not be restrained as intended during a collision and will not meet certain requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 208, Occupant Crash Protection; FMVSS No. 209, Seat Belt Assemblies; and FMVSS No. 210, Seat Belt Assembly Anchorages, increasing the risk of injury in a crash.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the left side front seat belt assembly for the presence of the lap belt pre-tensioner rivet. If the rivet is missing, the left side front lap belt pre-tensioner will be replaced with a new one.

Q. How long will the corrective action take?

A. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to affected owners beginning **April 2024**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will instruct owners to bring their vehicles to a Nissan dealer to have their vehicles remedied as soon as possible.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Are parts readily available?

A. Yes.

Q. Is there any charge for this service?

A. No. The remedy will be performed for the customer free of charge.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2024 Nissan Pathfinder vehicles manufactured from November 14, 2023 to January 11, 2024.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes, certain model year 2024 INFINITI QX60 vehicles manufactured from November 14, 2023 to January 11, 2024. .

Revision History:

Date	Announcement	Purpose
March 6, 2024	Original Document	New campaign announcement
March 21, 2024	REVISION 1	Added parts collection activity