



2018-2023 MY STINGER & 2019-2020 MY K900 VEHICLES - OIL FEED PIPE AND HOSE ASSEMBLY
SAFETY RECALL CAMPAIGN (SC300)

Q & A

April 24, 2024

Q1. What type of campaign is Kia conducting?

A1. *Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the oil feed pipe and hose assembly.*

Q2. What vehicles are affected by the recall?

A2. *All 2019-2020 MY K900 vehicles manufactured from August 8, 2018 through August 24, 2020 equipped with 3.3L T-GDI engines, Certain 2018-2022 MY Stinger vehicles manufactured from September 21, 2017 through September 15, 2021 equipped with 3.3L T-GDI engines, and One (1) 2023 MY Stinger vehicle manufactured on June 29, 2022 equipped with a 3.3L T-GDI engine.*

Q3. How many customer vehicles are affected by this recall?

A3. *Approximately 36,248 vehicles (792 units of K900 vehicles, 35,455 units of 2018-22 MY Stinger vehicles, and 1 unit of a 2023 MY Stinger vehicle)*

Q4. What is the concern with the oil feed pipe and hose assembly?

A4. *Over time, the left-hand turbocharger oil feed pipe and hose assembly may deteriorate due to exposure to radiant heat from the exhaust manifold. Such deterioration can lead to oil leaks, which in the presence of hot exhaust components, increases the risk of an engine compartment fire while driving. A fire increases the risk of injury. Customers may experience oil leaking, burning smell, white smoke from engine compartment and/or illumination of the engine oil pressure warning light.*

Q5. Can you describe the recall campaign and fix?

A5. *Kia dealers will replace the left-hand turbocharger oil feed pipe and hose assembly with an improved one.*

Q6. How will owners of the affected vehicles be notified?

A6. *All owners of the subject vehicles will be notified by first class mail with instructions to contact their authorized Kia dealer to have the recall campaign performed **beginning on April 26, 2024.***

Q7. What should vehicle owners do when they receive the notification?

A7. *Upon receipt of the letter, owners are to contact their authorized Kia dealer to arrange to have the recall campaign performed on their vehicle free of charge at no cost to them.*

Q8. Where were these vehicles produced?

A8. *The affected vehicles were produced at a Kia assembly plant in South Korea.*

Q9. Will this cost vehicle owners any money?

A9. No. Kia will perform the recall repair free of charge at no cost to the customer.

A10. Are there any restrictions on an owner's eligibility?

A10. No.

Q11. If a customer has an immediate question, where can they get further information?

A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at www.kia.com (Owner's Section).