

## April 24, 2024

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. has decided that a defect which relates to motor vehicle safety exists in the following vehicles:

- All 2019-2020 MY K900 vehicles manufactured from August 8, 2018 through August 24, 2020 equipped with 3.3L T-GDI engines,
- Certain 2018-2022 MY Stinger vehicles manufactured from September 21, 2017 through September 15, 2021 equipped with 3.3L T-GDI engines, and
- One (1) 2023 MY Stinger vehicle manufactured on June 29, 2022 equipped with a 3.3L T-GDI engine.

Over time, the left-hand turbocharger oil feed pipe and hose assembly may deteriorate due to exposure to radiant heat from the exhaust manifold. Such deterioration can lead to oil leaks, which in the presence of hot exhaust components, increases the risk of an engine compartment fire while driving. A fire increases the risk of injury. Customers may experience oil leaking, burning smell, white smoke from engine compartment and/or illumination of the engine oil pressure warning light.

All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Dealers will replace the left-hand turbocharger oil feed pipe and hose assembly with an improved one.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at <u>www.kiatechinfo.com</u> on or soon after April 24, 2024.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of <u>www.kia.com</u>. Kia will mail notices to the affected vehicle owners beginning on **April 26**, **2024**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

## <u>NHTSA ADVISORY</u>: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department Enclosures