

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model Sprinter (907) Model Year 2023 Inspect Main Wiring Harness Routing	DATE: March, 2024



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	Inspect Main Wiring Harness Routing
2024030002	PDGBEFHAU	
<p>This is to notify you of a Recall Campaign to inspect the main wiring harness routing on approximately 828 MY 2023 Mercedes-Benz Sprinter Vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter (907 platform) vehicles, the routing of the main wiring harness might not meet specifications. In this case, the wiring harness might contact the drive shaft, and chafing over time could result in a short circuit of various wires in the harness. Depending on the affected wire, a risk of fire, loss of propulsion without warning, or failure of the power steering and brake control system cannot be ruled out.</p>	
What We're Doing	<p>MBUSA is conducting a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz Sprinter dealer will inspect the routing of the main wiring harness on the affected vehicles and rework it, if necessary.</p>	
Remedy	The remedy is not yet available.	
Vehicles Affected		
Vehicle Model Year(s)	2023	
Vehicle Model	Sprinter	
Vehicle Populations		
Population	828	
Dealer Inventory	17	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter to be mailed in mid-April, 2024.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

