News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model Sprinter (907) Model Year 2023 Inspect Main Wiring Harness Routing	DATE: March, 2024



IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

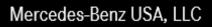
Mercedes-Benz USA, LLC

A Mercedes-Benz Group AG Company One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600



News Channel Update | Vans Customer Service and Parts

Campaign No. :	Campaign Desc. :	Inspect Main Wiring Harness Routing
2024030002	PDGBEFHAU	
This is to notify you of a Recall Campaign to inspect the main wiring harness routing on approximately 828 MY 2023 Mercedes-Benz Sprinter Vans. The recall campaign will be visible on the <u>www.safercar.gov</u> website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.		
Background		
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter (907 platform) vehicles, the routing of the main wiring harness might not meet specifications. In this case, the wiring harness might contact the drive shaft, and chafing over time could result in a short circuit of various wires in the harness. Depending on the affected wire, a risk of fire, loss of propulsion without warning, or failure of the power steering and brake control system cannot be ruled out.	
What We're Doing	MBUSA is conducting a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz Sprinter dealer will inspect the routing of the main wiring harness on the affected vehicles and rework it, if necessary.	
Remedy	The remedy is not yet available.	
Vehicles Affected		
Vehicle Model Year(s)	2023	
Vehicle Model	Sprinter	
Vehicle Populations		
Population	828	
Dealer Inventory 17		
Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. Additionally, given this notice, it is <u>a violation of Federal Law</u> for rental companies to <u>rent</u> vehicles covered by this notification until the vehicle has been repaired.		
Next Steps/Notes		
Customer Notification	Timeline An owner notif	fication letter to be mailed in mid-April, 2024.
ADMS/SOMS to your dealers This recall may		affect vehicles in your fleet. Please contact your respective MBUSA fleet
Rental Fleet Partners representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer. While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.		



A Mercedes-Benz Group AG Company