

UPDATE: Delivery Stop - Checking Suspension Strut

Delivery Stop 330008 is now associated with 33 04 24 Service Action: Check Suspension Strut

BMW Motorrad USA is announcing a delivery stop STOP330008 for R 1250 RT (K52), R 1250 RS (K54), K 1600 GT/GTL (K48), and K 1600 Bagger (K61) produced between 08/18/2023 and 09/15/2023.

Due to a manufacturing fault, the proportional valve within the suspension strut may come loose over its lifetime. As a result, this can lead to a loss of the damping function.

Affected vehicles are flagged in AIR (Aftersales Information Research) with campaign code STOP330008. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

If you have a vehicle in your new/used inventory matching the above description it cannot be retailed until repaired.

UPDATES:

March 1st, 2024 – The service action for the K 1600 GT, K 1600 GTL, K 1600 B and R 1250 RT has been changed to Recall 24V-165 Check Front Suspension Strut. This does not change the service action for the R 1250 R and R 1250 RS. A new bulletin is being prepared and will be posted in due time.

NHTSA Statement

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any used vehicles in your inventory subject to a safety recall until the repair is completed.

Feb 5th, 2024 - Technical campaign 33 04 24 Service Action: Check Suspension Strut has been released and can be found in TIS and in AIR on Affected vehicles.

NOTE: Hyperlink will take you to TIS 2.0 for Motorrad. If you are not logged in it will take you to the login, then the home screen. Once logged into TIS 2.0 you can select the hyperlink again and it will take you to the Service Action or you can search for it by typing in 33 04 24 in the text box.

Mar 8, 2024