



Safety Recall: 24V-161	April 2024
Spartan/Shyft Group Recall: 24V-052	

**IMPORTANT SAFETY RECALL**

**This Notice Applies to Your Recreational Vehicle «VIN»**

«NAME»  
 «ADDRESS»  
 «CITY», «ST» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan RV Chassis, a brand of Shyft Group, Inc. and the Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2025 Entegra Coach Anthem and Cornerstone Class A motorhomes. The affected vehicles are built on certain 2023-2025 Spartan RV Chassis K2, K3, and K4 vehicles. These vehicles are equipped with an Independent Front Suspension (IFS) supplied by Meritor, Inc. and steering gear supplied by RH Sheppard.

**Reason for this recall** The steering gear may contain foreign material internally, inhibiting pressure build-up within the system when turning to the right, resulting in a loss of power steering assist. A loss of power steering assist could significantly increase the effort needed to steer the vehicle, increasing the risk of property damage or a crash.

**Recall Remedy** The affected steering gear will be removed and replaced with a steering gear that is not subject to having foreign material present in the system. This will be done at no charge to you. The removal and replacement of the steering gear is expected to take approximately 10 hours although the service provider may need your vehicle for longer depending on their scheduling times.

**What we need you to do** Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

**«VIN»**

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you and to schedule your repair. Steps will be taken to ensure the work is performed at the nearest service center.

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately and advise them of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you have any questions, please contact Spartan RV Chassis at 800-543-4277 or Jayco Motorized Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management  
 Jayco Inc. Motorized Division