



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 24V-160
May 2024

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain MY2022 Launch LE, MY2022-2024 Ethos LI, MY2023-2024 Expanse LI, MY2022 Terrain LE, MY2021-2024 Launch, MY2023-2024 Solstice LI, MY2022-2024 Swift LI, MY2021-2024 Terrain Class B motorhomes.

Reason for this recall

The Renogy 210Ah Smart Lithium Iron Phosphate Battery relay contactors may become stuck in the closed position. Relays that are stuck in the closed position increase the risk of a fire during battery charging.

Recall Remedy

The remedy is now available and consists of an inspection and software update of the Renogy battery that will prevent the battery relay contactors from becoming stuck. If the battery already has a stuck relay contactor, the battery will be replaced. The remedy should take less than one hour to complete and will be free of charge.

What we need you to do

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership. Jayco recommends that prior to charging your battery you verify you don't have a cell imbalance or a stuck relay contactor. Follow the enclosed instruction to inspect for a cell imbalance or stuck relay contactor. If the inspection reveals there is a cell imbalance in the battery, it should not be charged. If there is a stuck relay contactor, the battery needs to be turned off and replaced.

VIN

Federal law requires the Recall Remedy be completed on this unit prior to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division