



STOP SALE AND DELIVERY – SAFETY RECALL

Date: February 28, 2024

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models:

- Certain 2019-2024MY F-Series vehicles equipped with RPO Code I4V Mobileye Collision Warning System

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2019-2024MY F-Series vehicles equipped with RPO Code I4V Mobileye Collision Warning System. In the affected vehicles, the Mobileye camera cable extends from the centrally mounted windshield camera to the left A-pillar of the vehicle. In some of the subject vehicles, the Mobileye camera cable was installed in a manner that allowed the cable to become damaged. In the event the camera cable is damaged, the potential exists for the turn signal indicator wire, in the cable, to become grounded to the vehicle cab. If this condition occurs, when using the turn signal(s) or hazard lights, up to 15 amps of unexpected current can flow into this circuit. This will result in a buildup of heat within two diodes in the T-harness located under the left side of the dash. Continued operation of the turn signal(s) or hazard lights results in gradual failure of the diode(s). The diode(s) can become hot enough to ignite the T-harness insulating material, resulting in a fire.

WHAT WE WILL DO

We are in the process of preparing a service procedure and procuring parts to remedy these vehicles. You will receive another notice regarding owner notification and campaign bulletin release as soon as the schedule is available.

WHAT YOU SHOULD DO

Confirm the affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and hold the vehicles until further notification is received.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.