

ARA3 Stop Delivery / Recall Campaign - Check front and rear windows and replace if necessary

Update 2/29/24

Please be advised that the Check Instructions are now available for vehicles affected by the ARA3 Stop Delivery. If the vehicle passes the check, it can be sold after the warranty claim is paid and campaign is closed.

Please note that if the vehicle fails the check, your Porsche Center must wait for the official TI and further parts ordering instructions, which are not expected for several weeks.

The Check Instructions are attached below only and will not be available in PCSS.

ARA3 Stop Delivery / Recall Campaign - Check front and rear windows and replace if necessary

Important Information

PORSCHE CENTERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Any vehicles delivered to customers before this announcement may be released from Stop Delivery by sending a PRMS Warranty / Campaigns Ticket to Mitchell Grasser. The ticket must have proper documentation of the sale / delivery.

ID Number	ARA3
Models	911 (992)
Model Years	2020-2024
Number of Affected VINs	8,049
VIN List	Attached
Issue Description	On the affected vehicles, it is possible that the front and rear windows were not manufactured in accordance with the specifications and therefore not bonded sufficiently to the body.

What should Porsche Centers do?

Please do not deliver the subject Stop Delivery new or used vehicles until the remedy is complete.

The Check Instructions are available below as of 2/29/24.

The full remedy will be communicated at a later date.

What will Porsche do?

Vehicles will have the remedy performed as soon as it is available.

TI Number

To be released at a later date.

Customer Letter

To be released at a later date.

Customer Reactive Statement

To be released at a later date.

Attachments

1. [ARA3_Stop Delivery Check Instructions_992_EN.pdf](#)
2. [VIN_List_Report_ARA3_2024-03-14_V2.xlsx](#)