

TO: Pierce Dealer Network  
FROM: Todd Miorin – Sr. Director - Product Safety & Reliability  
Kristina Spang – Vice President, Aftermarket



DATE: April, 2024  
SUBJECT: Recall Notice: **NHTSA 22V147 / Pierce 74B334**

## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce has determined that a defect which relates to motor vehicle safety exists in certain commercial chassis trucks manufactured between December 23, 2023 and February 15, 2024. On certain V-MUX Hercules HC1.7 I/O Nodes, firmware may not permit short circuit protection to function properly. In case of a short circuit in the wiring or the connected load, overheating of the wiring may occur. Depending on how the product is installed in the vehicle, the risk of a vehicle fire may be increased.

### **VEHICLES INVOLVED**

The vehicles involved are commercial chassis trucks manufactured between December 23, 2023 and February 15, 2024. There is a total of fifteen affected vehicles in the field.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Owner name and address data will enable dealers to follow up with owners involved in this campaign after Weldon – A Division of Akron Brass, has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed.

### **DEALER RESPONSIBILITY**

All repairs will be carried out by Weldon – A Division of Akron Brass. Pierce will supply to Weldon a list of affected owners and Weldon will issue the owner notification directly to them. Owners will then work with the Weldon service network for the firmware remedy to be installed. It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to contact Weldon Customer Service pursuant to their owner notification so that the remedy can be supplied. Please make sure the customer is aware the remedy will be provided by Weldon without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920.502.3139, or Kristina Spang at 920.832.3683.

Sincerely,

A handwritten signature in blue ink that reads "Todd C. Miorin".

Todd C. Miorin

Sr. Director - Product Safety & Reliability