### **Reference Number: GCUS-3-3185**

# A232424660 - Safety Recall - Unwanted Automatic Emergency Braking

### GLOBAL SAFETY FIELD INVESTIGATIONS

# DCS6832

## URGENT - DISTRIBUTE IMMEDIATELY

Date: March 21, 2024

Subject: A232424660 - Safety Recall

Unwanted Automatic Emergency Braking

Models: 2023 Chevrolet Colorado

2023 GMC Canyon

#### To: All General Motors Dealers

General Motors is releasing Safety Recall A232424660 today. The total number of U.S. vehicles involved is approximately 55,732. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery February 22, 2024. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

#### Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

#### Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

#### Customer Letter Mailing

The customer letter mailing will begin on April 4, 2024.

### Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 21, 2024. Please verify a VIN's involvement by checking in IVH. IVH is the best source for individual VIN inquiries. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS