



New Safety Recall Advanced Communication – 10B

FCA US LLC (FCA US) has announced a safety recall on certain 2021-2023 model year (WL) Jeep Grand Cherokee and 2022-2023 model year (WL) Jeep Grand Cherokee L vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have Upper Control Arm (UCA) pinch bolts that were damaged during vehicle assembly. A damaged pinch bolt may break and result in the loss of clamp load between the UCA ball joint and the knuckle. A loss of clamp load may result in the UCA separating from the knuckle and the wheel falling outboard, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the UCA pinch bolts. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC