

INTEROFFICE MEMORANDUM

Original Publication Date: February 21st, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

SAFETY RECALL 24TA02 *(Remedy Notice)*

Certain 2022 - 2024 Model Year Tundra HV
Certain 2022 - 2024 Model Year Tundra
Certain 2023- 2024 Model Year Sequoia HV
Vehicle May Move While in Neutral Position

Specific information for Region support is provided below.

Condition

Certain parts of the transmission may not immediately disengage when the vehicle is shifted to the neutral position. This can allow some engine power to continue to be transferred to the wheels and can allow the vehicle to inadvertently creep forward at a low speed when it is on a flat surface and no brakes are applied, leading to an increased risk of a crash.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on February 21st, 2024

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.