



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 24V-119
CAN: 2024-106
Safety Advisory: 24-451
March 8, 2024

SAFETY ADVISORY 24-451

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024 Hideout, Springdale Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may have been manufactured with a propane cylinder holder that may have an insufficient spot weld. Under certain conditions during travel, a weld on the propane cylinder holder could fail allowing the propane cylinder to become unsecure, leading to an increased risk of personal injury. The vehicles included in the recall are:

**2024 Hideout, Models 175BH, 177RD, 178RB, 179RB, 181BH
2024 Springdale, Models 1700FQ, 1760FQ, 1800BH, 1810BH, 1860SS,
2010BH**

**Serial Number Ranges: Hideout RW240750 - RW242401
 Springdale RW100517 - RW102315**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»	«VIN26»	«VIN27»	«VIN28»
«VIN29»	«VIN30»	«VIN31»	«VIN32»
«VIN33»	«VIN34»	«VIN35»	

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory 24-451, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada