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Sent on	02	28	2024	Expires on	04	17	2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE-Stop Sale/Safety Recall: 2024 RDX EPS Gearbox Assembly						

DATE: February 28, 2024

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE**-Stop Sale/Safety Recall: 2024 RDX EPS Gearbox Assembly

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, February 28, 2024, parts are now available. Due to the limited affected vehicles and parts availability, parts will only be available by contacting your local Parts Analyst. An order will be issued for all parts required for the repair under Service Bulletin 24-003, *Safety Recall: 2024 RDX EPS Steering Rack Assembly*.

Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected by this market action.

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a client may subject your dealership to claims or lawsuits.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns