

Reference

26778

Model Categories

Road , Off-Road

Priority

Yes

Subject

Service/Technical

Delivered

28/02/2024

Posted To

General Manager / Business Owner , Technician , Parts / Accessories Coordinator , Sales Executive , Clothing Sales , Sales Manager , Aftersales Manager , Service Leader / Advisor , Accounts / Admin , Marketing Executive

SAFETY RECALL ACTION NOTICE 617 TRIDENT 660 & TIGER SPORT 660

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced models.

Affected Models

SAFETY RECALL ACTION NOTICE 617

FRONT FORK CAPS REPLACEMENT

<u>MODEL CODE</u>	<u>MODEL</u>	<u>MODEL YEAR</u>
LG1	TRIDENT 660	2023
LL1	TIGER SPORT 660	2023

Certain affected VINs between BC1962 to BD5378

(All Markets)

Refer to Appendix A of bulletin 617.

Key points to this recall are as follows:

- The threads on certain Front Fork caps may strip, leading to a detachment of the cap from the fork outer tube. A detached defective front fork cap from the outer leg will compromise the operation of the front suspension which potentially increases the risk of a crash.
- A defective fork cap that has not detached from the outer leg, will not compromise the operation of the front suspension, and will continue to operate correctly but will also require replacement.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in the **attached** Safety Recall Action Notice.

All arrangements for updating our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after March 4, 2024, explaining the action and advising owners to return their bikes to a Triumph dealer to have the modification carried out free of charge.

Triumph Motorcycles will replace the Fork caps on all affected motorcycles with correctly machined remedy Fork caps, free of charge including parts and labor.

Parts are due in TMA's warehouse on March 4th, 2024 and will ship to dealers shortly after.

WHAT SHOULD YOU DO?

All affected motorcycles are to be checked and, if necessary, repaired in accordance with the **attached** Safety Recall Action Notice.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Using your own records, please contact affected customers to arrange repairs at the earliest convenient opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

Please reference the attached Service Recall Action Notice #617 for further details and instructions.

[20240226.1_SRAN617 - Front Fork Caps.pdf](#)

FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.