

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: REVISION- BMW Integrated Brake (IB) System Recall: Customer Support Update Towing not Eligible
Date: Thursday, September 12, 2024 1:58:11 PM

Publish Date: September 12, 2024
From: Customer Relations
Expiration Date: October 12, 2024

DCSnet Message
Reference



Subject: **REVISION- BMW Integrated Brake (IB) System Recall:
Customer Support Update Towing not Eligible**

The previous message referenced the stop-sale payment in error. Please disregard.

We are receiving an increase in calls to the recall line regarding towing. **The customer facing recall line is for recall inquiries only. Please do not instruct customers to call the recall line to arrange a tow to the dealer. Towing is not currently provided under this recall.**

Thank you for your support and cooperation in this matter.

Attachments:
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, Service, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, Service, All Personnel
BMW i, All Offering, All Region, All Areas, Service, All Personnel
BMW Passenger Cars, CC-All



From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Reminder - BMW Integrated Brake Recall Service Solution
Date: Monday, September 16, 2024 4:16:24 PM

Publish Date: September 16, 2024
From: Technical Service
Expiration Date: September 30, 2024

DCSnet Message
Urgent



Subject: **Reminder - BMW Integrated Brake Recall Service Solution**

Following our recent Bulletin posting for the Integrated Brake Recall last week, we've received a large influx of questions regarding the current service solution.

It is important to note that you must follow SI B34 02 24 Recall 24V-104: Integrated Braking System in its entirety. Please keep in mind, the bulletin currently outlines a remedy for vehicles that have greater than 165 miles only. This procedure is NOT valid for vehicles with less than 165 miles and you should NOT proactively install parts on these vehicles.

As we develop and validate repair procedures for vehicles with less than 165 miles, we will update the bulletin accordingly.

Thank you again for your patience and understanding as we work through these delivery stops and campaigns.

Sincerely,
Technical Service

Attachments:
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars - CC-All



From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Reminder - MINI Integrated Brake Recall Service Solution
Date: Monday, September 16, 2024 4:18:45 PM

Publish Date: September 16, 2024
From: Technical Service
Expiration Date: September 30, 2024

DCSnet Message
Urgent



Subject: **Reminder - MINI Integrated Brake Recall Service Solution**

Following our recent Bulletin posting for the Integrated Brake Recall last week, we've received a large influx of questions concerning the current service solution.

It is important to note that you must follow SI M34 01 24 Recall 24V-104: Integrated Braking System in its entirety. Please keep in mind, the bulletin currently outlines a remedy for vehicles that have greater than 165 miles only. This procedure is NOT valid for vehicles with less than 165 miles and you should NOT proactively install parts on these vehicles.

As we develop and validate repair procedures for vehicles with less than 165 miles, we will update the bulletin accordingly.

Thank you again for your patience and understanding as we work through these delivery stops and campaigns.

Sincerely,
Technical Service

Attachments:
No Attachments

Recipients: MINI Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
All, CC-All

