From: **Broadcast Messaging System** To: **DL-BMS Message Monitors**

Subject: BMW Recall 24V-xxx: Integrated Brake System Date: Thursday, February 8, 2024 2:23:52 PM

Publish Date: February 8, 2024 From: Technical Service **Expiration Date:** February 22, 2024 **DCSnet Message Urgent**



Subject: BMW Recall 24V-xxx: Integrated Brake System

BMW AG has issued a Delivery Stop (effective December 20, 2023) on certain Model Year 2023 -2024 BMW vehicles that were produced between June 29, 2022, and October 26, 2023.

As of February 8, 2024, this Delivery Stop has been upgraded to a Safety Recall. The VIN list has been expanded, please re-check your inventory vehicles.

The Integrated Brake (IB) system may not have been produced by the supplier according to specifications, and therefore may not function properly.

The revised Bulletin, Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,

Technical Service

Attachments:

B340423_Rev01[1707420032490].pdf

B340423 Recall Notice[1707420032490].pdf

B340423 24V-xyz-IB-FAQ-(08Feb2024)[1707420032490].pdf

B340423 Rev01[1707420032490].pdf

B340423 Recall Notice[1707420032490].pdf

B340423 24V-xyz-IB-FAQ-(08Feb2024)[1707420032490].pdf

BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel

BMW i, All Offering, All Region, All Areas, All Departments, All Personnel RMW Passanger Cars. CC-All



SIB 34 04 23 RECALL 24V-XXX: INTEGRATED BRAKE SYSTEM 2024-02-08

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Production range updated
- Situation section updated
- Recall Notice and FAQ added

MODEL

F95 (X5 M Sports Activity Vehicle)	G09 (XM Sports Activity Vehicle)
F96 (X6 M Sports Activity Coupe)	G60 (5 Series Sedan & i5 Sedan)
G05 (X5 Sports Activity Vehicle)	G70 (7 Series Sedan & i7 Sedan)
G06 (X6 Sports Activity Coupe)	U11 (X1 Sports Activity Vehicle)
G07 (X7 Sports Activity Vehicle)	

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of December 21, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective December 20, 2023) on certain Model Year 2023 - 2024 BMW vehicles that were produced between June 29, 2022, and October 26, 2023.

As of February 8, 2024, this Delivery Stop has been upgraded to a Safety Recall

The Integrated Brake (IB) system may not have been produced by the supplier according to specifications, and therefore may not function properly.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture_as_pdf B340423 Recall Notice.pdf picture_as_pdf B340423 24V-xyz-IB-FAQ-(08Feb2024).pdf Attachment to B34 04 23 February 2024

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-XXX: Integrated Brake System – B34 04 23

BMW AG has issued a Delivery Stop (effective December 20, 2023) on certain Model Year 2023 - 2024 BMW vehicles that were produced between June 29, 2022, and October 26, 2023.

As of February 8, 2024, this Delivery Stop has been upgraded to a Safety Recall

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B34 04 23 February 2024

Safety Recall 24V-xyz Integrated Brake (IB) Model Year 2023-2024 BMW 5 Series, 7 Series BMW X1, X5, X6, X7, XM Issue Date: 02/08/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023-2024 BMW 5 Series, 7 Series, X1, X5, X6, X7, and XM models in the US are potentially affected.

Q2. What is the specific issue?

The Integrated Brake (IB) system may not have been produced by the supplier according to specifications. If the IB system was not functioning properly, a warning lamp and message will be displayed in the instrument cluster. In some cases, the vehicle may not be able to be started. In some cases, there will be a reduction in power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may not function, which could also affect braking performance as well as vehicle handling and control.

However, fully mechanical braking is not affected and, if the IB system is not functioning properly, the parking (emergency) brake will be automatically activated to aid in braking performance and help maintain vehicle stability and control.

If your notice any of these conditions, your vehicle may be experiencing this issue. If this occurs, you should carefully move away from traffic and pull over to a safe location as soon as possible. Do not continue to drive your vehicle. You should immediately contact BMW Roadside assistance to arrange for pickup and transportation of your vehicle to the nearest authorized BMW center.

BMW Roadside Assistance may be reached by:

- Calling 1-800-332-4BMW (800-332-4269)
- Pressing your vehicle's BMW Assist SOS button
- Selecting BMW Roadside Assistance from the BMW Assist menu of Connected Drive, or with the BMW Connected app.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an Integrated Brake (IB) system that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting that they schedule an appointment with an authorized BMW center as soon as possible to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners canvisit bmwusa.com/recall and click on "Manage recall notices and contact information".

Q7. How will my vehicle be remedied?

When the remedy is available, potentially affected vehicles will have the Integrated Brake (IB) system replaced for <u>free</u> which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.