

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNA Portal](#)

REF #: ICI25-024

Effective: 11/04/2025

Release: 11/04/2025

SUBJECT: FL994 Campaign Reactivated

This letter is to inform you that campaigns FL994, Western Star Suspension Hanger Welds, have been reactivated effective, November 4, 2025.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

REF #: ICI25-024

En vigueur: 04/11/2025

Date de sortie: 04/11/2025

OBJET: FL994 Campagne Réactivée

Cette lettre a pour but de vous informer que les campagnes FL994, Soudures de suspension Western Star ont été réactivées à compter du 4 novembre 2025.

Si vous avez des questions ou avez besoin de plus amples informations, contactez le service des campagnes de garantie par soumettre une demande à l'aide de l'application Garantie Support Center (WSC), située sur le DTNA Portal.