



March 19, 2024

Dealer Name

Affected Vehicles: See Vehicle List Provided

The following letter communicates an upcoming NHTSA recall campaign, NHTSA Recall 24V-082, that has been initiated by Braun Industries regarding high content node and software revisions to address potential field malfunctions. Incompatibilities of a new high content node hardware and software revisions with Braun vehicle systems may lead to malfunction of module mounted turn signals, backup alarms, backup cameras, and additional brake lighting. The replacement of node #3, download of new software revision 1.04 for all nodes, and system validation is required to remedy the situation.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) VIN

NHTSA Recall # 24V-082

Braun Recall Notice: 2024-02

March 19, 2024

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided that a defect which relates to motor vehicle safety exists in certain Type I and Type III Chief XL, Express, Express Plus, and Liberty vehicles produced from November 2023 through January 2024. Incompatibilities of a new high content node revision with Braun vehicle systems may lead to malfunction of module mounted turn signals, backup alarms, backup cameras, and additional brake lighting.

In the affected vehicles, module mounted signals and visual systems may inadvertently activate or fail to function increasing the risk of a crash. You are receiving this notice because Braun records indicate you have received vehicle(s) with the affected node. Please see the attached list of affected vehicle identification numbers. Vehicles equipped with affected nodes require replacement of the components.

Braun will remedy the affected units free of charge by replacing the old revision node #3 with an updated node and download an updated software revision for all nodes in the vehicle. Replacement parts are estimated to be available April 1, 2024. Replacement is done by removing the affected node #3, installing the remedied node, downloading the latest node operating system software, version 1.04, and system validation.

Affected High Content Node #3:

Braun/Weldon Part Number: 28739/6060-2010-00

Replacement High Content Node #3:

Braun/Weldon Part Number: 28740/6060-2010-01

Please contact Braun Industries to arrange replacement of the affected nodes in your vehicle(s). The node #3 installation and software download are expected to take 1 hour to complete. The Braun Service contact information is as follows:

Phone: 877-344-9990 6:00 AM – 4:30 PM EDT

Email: braunservice@braunambulances.com

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a sale or lease until the defect or noncompliance is remedied.



If Braun Industries is unable to arrange service as described above without charge within a 60 day period upon contacting Braun Industries, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort to make this as simple as possible for you.

Sincerely,

A handwritten signature in black ink that reads "Kim Braun". The signature is written in a cursive style.

Kim Braun
President – U.S. Division

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