



R24CM

IMPORTANT SAFETY RECALL
NHTSA Number: 24V-078 (School Bus)
NHTSA Number: 24V-079 (Non-School Bus)

DATE: March 4, 2024
TO: U.S. DEALERS
SUBJECT: R24CM – FMVSS 210 Noncompliance – Convertible Seat Installation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided certain

- Model year 2020-2024 Blue Bird Vision School Buses
 - Manufactured from June 4, 2020 through October 10, 2022
- Model year 2020-2023 Blue Bird All American School Buses
 - Manufactured from June 8, 2020 through September 9, 2022
- Model year 2022-2023 Blue Bird Vision Non-School Buses
 - Manufactured from July 24, 2020 through May 5, 2022
- Model year 2021-2023 Blue Bird All American Non-School Buses
 - Manufactured from June 9, 2020 through February 17, 2022

vehicles fail to conform to the Federal Motor Vehicle Safety Standard 210, “Seat Belt Assembly Anchorages”.

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

The seat installation on subject buses must be inspected and corrected according to the Blue Bird recall instructions, if found to be installed incorrectly. Blue Bird evaluated the risk to motor vehicle safety related to this noncompliance and determined, in the event of an accident, there is an increased risk of injury in a crash to the occupant if a convertible seat is installed incorrectly. There is not an audible or visual warning which would precede or occur.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

Blue Bird will notify the affected dealers and owners and will provide inspection and repair instructions and parts. Visual inspection will be required to ensure the proper seat hardware is installed. If any components are missing, the necessary seat hardware will need to be installed according to the Blue Bird recall instructions. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the Dealer or to the vehicle owner. Recall R24CM should be repaired, per R24CM Recall Inspection and Repair Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**



Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to the Dealer or to the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R24CM remedy procedure is outlined below.**

- **Repair A (Inspection)**
 - 0.2 (12 minutes)
 - Per vehicle
- **Repair B (Washer or Channel – As Needed)**
 - 0.2 (12 minutes)
 - Per vehicle, per washer or channel

Administering the Recall and Parts:

Recall R24CM should be repaired, per R24CM Recall Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses which cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator
Blue Bird Corporation
3920 Arkwright Road, Suite 200, Macon, Georgia 31210
Phone 478.822.2242
lisa.hancock@blue-bird.com