INTERACTIVE NETWORK

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From Brad Ortloff, Manager of Auto Campaigns and Recalls	
Subject UPDATE-Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure	

DATE: March 8, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, March 8, 2024, parts are available in limited quantity for the 2020-2022 Odyssey, 2020-2021 Passport, 2020-2022 Pilot, and 2020-2021 Ridgeline vehicles. Due to limited parts availability, parts will only be available through a Tech Line request for vehicles with a SRS light that is ON, and a confirmed DTC U3000-49. Please follow the procedures outlined in Service Bulletins24-020, Safety Recall: 2020-2022 Odyssey Seat Weight Sensor (DTC U3000-49) and 24-038, Safety Recall: 2020-2022 Multi-Model Seat Weight Sensor (DTC U3000-49).

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.