

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-062
Transport Canada Recall # 2024-065
Tiffin Recall # TIF-137

March 28, 2024

Allegro Bay Battery Hold Down Bars

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022, 2023 and 2024 Allegro Bay motorhomes built between September 14, 2021, until December 07, 2023**, that are equipped with standard house batteries.

On certain motorhomes equipped with standard house batteries, the batteries may shift during travel which can allow the batteries terminals to contact the battery hold down bars. If the steel hold down bar contacts the battery terminals there is the possibility of arcing which could lead to a fire.

Tiffin Motorhomes will have new battery hold down bars equipped with a positive lock and angle brackets installed into the battery tray to secure the batteries.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Tiffin Motorhomes allows 30 minutes for the repair. This recall repair will be completed at no charge to the owner of the motorhome.

Motorhomes equipped with LED batteries are not involved in this recall due to the difference in the size of the LED batteries and because LED batteries do not have exposed battery terminals. If an owner has upgraded the batteries in the motorhome to LED batteries, the motorhome will not need the recall repair. Owners that have upgraded the batteries should contact Tiffin Motorhomes directly to clear the recall from their motorhome.

To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for

Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Compliance Department