

**Reference Number: GCUS-3-3257**

**REVISION: N232426400-04 – Safety Recall - Tailgate May Open Unexpectedly -  
Service Part Inspection**

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6906

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 31, 2024

Subject: REVISION: N232426400-04 – Safety Recall

Tailgate May Open Unexpectedly

Service Part Inspection Added

Models: 2020-2024 Chevrolet Silverado Heavy Duty (2500/3500 series)

2020-2024 GMC Sierra Heavy Duty (2500/3500 series)

Equipped with GATE FUNCTION-MANUAL ASSIST POWER RELEASE (RPO QT5)

To: All General Motors Dealers

This bulletin has been revised to update the service procedure to include a requirement to inspect the service part prior to installation. Please discard all previous copies of bulletin N232426400.

**IMPORTANT: BEFORE INSTALLATION, YOU MUST INSPECT THE PART PER INSTRUCTIONS IN THE BULLETIN REVISION.**

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS