

Reference Number: GCUS-3-3223

REVISION: N232426400-03 – Safety Recall - Tailgate May Open Unexpectedly - Updated Service Procedure

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6871

URGENT - DISTRIBUTE IMMEDIATELY

Date: April 25, 2024

Subject: REVISION: N232426400-03 – Safety Recall

Tailgate May Open Unexpectedly

Updated Service Procedure

Models: 2020-2024 Chevrolet Silverado Heavy Duty (2500/3500 series)

2020-2024 GMC Sierra Heavy Duty (2500/3500 series)

To: All General Motors Dealers

This bulletin has been revised to update the service procedure. Please discard all previous copies of bulletin N232426400.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS