



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 24V-055
February 2024

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 Jayco Solstice, Solstice LI, Entegra Coach Expanse and Expanse LI Class B motorhomes.

Reason for this recall The retractable awning may extend unintentionally during transit. An awning extending unintentionally during transit may become a distraction or road hazard, increasing the risk of a crash.

Recall Remedy Remedy consists of installation of a wedge to support the internal components in the awning gearbox and replace the motor as necessary, free of charge. The repair will take approximately 30 minutes to complete.

What we need you to do Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Motorized Division