

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-049

Tiffin Recall # TIF-136

February 16, 2024

Solar Panel Bracket Failure

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2023 – 2024 Convoy motorhomes and 2023 – 2024 Tiffin GH1 motorhomes built between March 23, 2023, and December 6, 2023.**

The aluminum brackets used to secure the solar panel to the motorhome are breaking. If the aluminum solar panel brackets were to break and the solar panel detaches from the mounting location, this could lead to an increased risk of a crash. Tiffin Motorhomes will have the solar panel brackets replaced with new ones made of stainless steel.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of their choice to have this inspection and replacement, if needed, completed. Tiffin Motorhomes is allowing up to 1 hour for this recall repair to be completed.

To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department