



US NONCOMPLIANT PARTS RECALL

AFTERSALES FAQs

INTERNAL USE ONLY, NOT FOR CIRCULATION OUTSIDE OF U.S. MORGAN DEALERS

WHY DOES MY SUPER 3 NEED REPAIR?

The Pedal Box Assembly may exhibit reduced braking performance or complete loss of braking, increasing the risk of an accident.

This is due to a potential defect which has been identified with the Pedal Box Assembly.

The affected part is the welded pedal box housing, which forms the structural component to which all other parts contained within the assembly are attached.

The potential defect is caused by Morgan's third-party supplier not manufacturing parts in line with Morgan's engineering and quality specifications.

The malfunction that could occur is weld failure under heavy load braking. An indication that your vehicle is affected could manifest as either binding brakes and / or the brake pedal is not returning to the intended position. Should this be the case you should not drive the vehicle in any event.

HOW DO I GET THE WORK COMPLETED?

Morgan Motor Company will send your dealer the new Pedal Box Assembly for your car.

Please contact the Morgan dealer that you purchased the car from and schedule an appointment to bring the car to them.

WHAT WILL MY MORGAN DEALER DO?

Your dealer will replace the defective Pedal Box Assembly with a new, quality assured unit that is free of defect, free of charge.

The repair should take approximately 4 - 6 hours to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair schedule.



MORGAN MOTOR COMPANY LTD.

PICKERSLEIGH ROAD, MALVERN LINK, WORCESTERSHIRE. WR14 2LL
TELEPHONE +44 (0) 1684 573104 WWW.MORGAN-MOTOR.COM

Chairman: **L. Price**

Chief Executive Officer: **M. Fumarola**

Registered in London Number: **07459137**

CAN I STILL DRIVE MY SUPER 3?

Your Super 3 can be driven to your Morgan dealer to have the work completed.

We strongly recommend that you get the Pedal Box Assembly replaced with a new quality assured unit as soon as possible.

HOW MUCH WILL IT COST TO HAVE THIS WORK COMPLETED?

Your dealer will replace the defective Pedal Box Assembly with a new, quality assured unit that is free of defect, free of charge.

WILL MY TRAVEL COSTS BE REIMBURSED?

please contact your Morgan dealer regarding reimbursement of any fuel and road toll costs.

I DON'T WANT TO DRIVE MY SUPER 3 TO MY DEALER BECAUSE I LIVE TOO FAR AWAY. CAN YOU TRANSPORT MY VEHICLE TO THE DEALER FOR ME?

Please contact your Morgan dealer if you are not able to drive your vehicle to their premises and require assistance to take your car to the dealer.

WHEN WILL THE PARTS ARRIVE AT MY DEALER?

Replacement Pedal Box Assemblies are being shipped from the Morgan Motor Company to all US Morgan dealers. SEE SEPARATE SCHEDULE FOR ANTICIPATED PARTS ARRIVAL DATE AT EACH DEALERSHIP

WILL MY DEALER BE ABLE TO CARRY OUT THIS REPAIR CORRECTLY?

All US Morgan dealers will receive full instructions and technical support from Morgan Motor Company and are fully qualified to carry out the replacement of the Pedal Box Assembly.

CAN ANOTHER DEALER COMPLETE THE WORK ON MY CAR, OR MUST I RETURN TO THE DEALER I BOUGHT THE VEHICLE FROM?

The replacement parts will be sent to the dealer who supplied your Super 3 to you. If there is another Morgan dealer closer to you, please let your dealer know or contact recall_help@morgan-motor.co.uk



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CAN I WAIT WITH MY CAR TO HAVE THE WORK COMPLETED? OR WILL I HAVE TO RETURN ON ANOTHER DAY?

Please speak to your Morgan dealer when you schedule the work to confirm with them when your Super 3 will be ready for collection. We anticipate that the work will take around 4 - 6 hours to complete.

CAN MORGAN SEND THE PARTS TO MY LOCAL INDEPENDENT REPAIRER FOR FITMENT TO MY VEHICLE?

The Pedal Box Assembly replacement can only be carried out by an official Morgan dealer. US Morgan dealers will receive full instructions and technical support from Morgan Motor Company and are fully qualified to carry out the replacement of the Pedal Box Assembly.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Morgan Aftersales at +441 684 573 104, or email recall_help@morgan-motor.co.uk

