

24PBA - 2.1m NMD Mekra Lang Cab Mirrors Lock Ring

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Number

24PBA / 24V017 / 2024-015

Supplier

Mekra Lang

Description

24PBA - 2.1m NMD Mekra Lang Cab Mirrors Lock Ring

Date

2/12/2024

What's New

SAFETY RECALL

Certain 535/536/537/548 chassis may have cab mirror glass lock rings not fully seated. This could result in loss of mirror glass, reducing rear visibility and increasing the risk of an accident or injury. Missing mirrors cause non-compliance with FMVSS 111 / CMVSS 111.

Mirror glass lock rings must be inspected and, if necessary, reseated.

Introduction

Certain 535/536/537/548 chassis may have cab mirror glass lock rings not fully seated. This could result in loss of mirror glass, reducing rear visibility and increasing the risk of an accident or injury. Missing mirrors cause non-compliance with FMVSS 111 / CMVSS 111.

Mirror glass lock rings must be inspected and, if necessary, reseated.

Situation

PB--- 5,814 (5,406 US and 408 Canada) Model Year 2022-2024 Model 535, 536, 537, and 548 chassis built from 07/28/2021 through 07/27/2023.

Resolution

Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign 24PBA to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" next to the 24PBA

Campaign code prior to performing this repair.

4. Follow the procedures to inspect and reseal the mirror glass locking rings.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

PETERBILT WARRANTY STATEMENT

There is no time or mileage limit for this recall. Peterbilt will pay for labor:

- **0.3 hours** labor to inspect and reseal locking rings on cab mirror assemblies (both sides). Use Quick Claim Code **24PBA**.
- Missing mirror glass is not covered by this recall. File **separate claims** for replacement of missing or damaged parts.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 7 days in accordance with Warranty Policy.

Take-Off Parts Disposition: N/A

PRWS CLAIM CODING			
Campaign Code:	24PBA	Campaign Type	Safety Recall
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	062	Causal Code	A1
Corrective Action Code	12	Responsibility Code:	SUP - SUPPLIER
Failure Location	002-010-006	Causal Part	R59-6140
Supplier Code	19544AA	SRT Code	B24-01A: 0.3 labor hour Inspect and reseal locking rings for the flat mirrors. Left and right side.
Display in SIR	Always Visible	Editable by dealer?	No
KW AutoPay	Choose an item.	PB AutoPay	Yes

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and

maintained.







Read all steps before beginning.

See attached Procedures Document

Parts

Labor Only – no parts required

Links

-  [24PBA - Chassis List](#)
-  [24PBA - Procedure](#)
-  [24PBA - US Customer Letter](#)
-  [24PBA - US Customer Letter - Spanish](#)
-  [24PBA - Canadian Customer Letter - English](#)
-  [24PBA - Canadian Customer Letter - French](#)