



February 5, 2024

## **SAFETY RECALL NOTICE: 24V-016**

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE Cyclone 2, Cyclone N, Cyclone E, Typhoon N vehicles manufactured from October 2021 through October 2023 equipped with Steering Assist Bracket. Accordingly, a recall to address this issue is being initiated effective February 5, 2024.

The large, tapered hole in the steering assist bracket, for the tie rod end on the steering assist cylinder, is not machined to the required taper specification. This defect could result in a momentary reduced level of hydraulic force could affect normal vehicle control. The operator may hear a “clunking” or the steering wheel may be harder to turn at first and then get easier indicating the problem.

Owners will be notified by mail about the recall and will be instructed to contact the Dealer. Dealers will inspect the affected population of trucks. If any truck does not pass the inspection procedure, E-ONE will replace the steering assist bracket and ball joint if it is damaged. The repair will take approximately four (4) hours to replace.

E-ONE will provide the necessary components free of charge. E-ONE will compensate the Dealer for installing the new components provided free of charge. There is no charge to the Dealer or the Owner for this Recall. E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used Cyclone 2, Cyclone N, Cyclone E, Typhoon N equipped with Steering Assist Bracket covered by this notification until this recall has been performed on these Cyclone 2, Cyclone N, Cyclone E, Typhoon N. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens  
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