

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW
WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 24V005
CANADA RECALL: N/A
FR ID: 225-1716

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

January 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section-

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Forest River has decided that a safety defect exists in certain 2020-2024 Coachmen Galleria Class B Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is 12/18/2019 through 12/20/2023.

DEFECT/NONCOMPLIANCE:

The battery boost cable is connected to a chassis lug provided by Mercedes. If our boost wiring shorts out, it will shut down the vehicles power steering.

EVALUATION OF RISK:

If our boost wiring shorts out, it will shut down the vehicles power steering, which could result in a crash.

SERVICE PROCEDURE:

The remedy for this recall is under development. A second notice will be sent when the remedy is available.

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-6319

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance