



Apollo Tires (US) Inc
 6 Concourse Parkway
 Atlanta, GA
 30328
 United States
www.apollotyres.com

Ref: RCTR/06/04/24 – IMPORTANT SAFETY RECALL

Dear Tire Rack.

Apollo Tires (US) Inc would hereby like to inform you that we have filed a recall (24T-006) in North America due to the use of a contaminated compound in a limited number of tires produced during the week of 0924 and which may have been delivered to you.

As a result of the contaminated compound being used to produce the affected and limited number of tires, a potential risk exists for a separation between the steel belts that could result in a loss of control and potentially lead to a crash or injury.

The affected tires bear bar code numbers as listed below.

Barcode	Description	DOT
26954833	215/55 R 17 94V HITRAC	0924
26954834	215/55 R 17 94V HITRAC	0924
26954835	215/55 R 17 94V HITRAC	0924
26954837	215/55 R 17 94V HITRAC	0924
26954838	215/55 R 17 94V HITRAC	0924
26954840	215/55 R 17 94V HITRAC	0924
26954842	215/55 R 17 94V HITRAC	0924
26954844	215/55 R 17 94V HITRAC	0924
26954845	215/55 R 17 94V HITRAC	0924
26954846	215/55 R 17 94V HITRAC	0924
26954847	215/55 R 17 94V HITRAC	0924
26954849	215/55 R 17 94V HITRAC	0924
26954850	215/55 R 17 94V HITRAC	0924
26954851	215/55 R 17 94V HITRAC	0924
26954858	215/55 R 17 94V HITRAC	0924
26954860	215/55 R 17 94V HITRAC	0924
26954862	215/55 R 17 94V HITRAC	0924
26954866	215/55 R 17 94V HITRAC	0924
26954869	215/55 R 17 94V HITRAC	0924
26954875	215/55 R 17 94V HITRAC	0924
26954912	215/55 R 17 94V HITRAC	0924
26954913	215/55 R 17 94V HITRAC	0924
26954963	215/55 R 17 94V HITRAC	0924
26954968	215/55 R 17 94V HITRAC	0924
26954978	215/55 R 17 94V HITRAC	0924
26954994	215/55 R 17 94V HITRAC	0924

While performing our procedural quality checks in our factory, we have noticed an anomaly related to the internal rubber of a limited number of tires produced and sold into your market. Thanks to the excellent traceability process in our factory, we were able to pinpoint this anomaly to a particular and limited number of 194 tires as delivered nationwide, 26 of these that were delivered to you.

As a containment action, we have blocked all our stocks in North America to segregate the tires that are still under our control. Out of an abundance of caution, we have decided to inform each of our dealers who received one or more of these tires of the potential risk and have decided to recall these tires from the market to mitigate any risks to our dealers/customers and end-users.



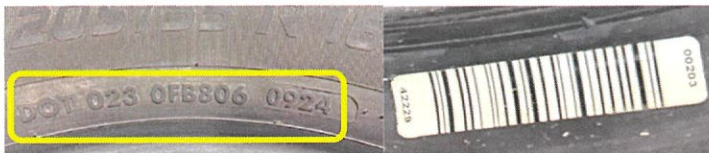


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Considering the above, we kindly request each of our dealers to have the tires still in your possession, segregated and quarantined. Our Supply Chain department will take care of the replacement tires as well as the collection of the affected tires.

As part of the recall process, Apollo Tires respectfully requests, that where possible, each dealer to notify the consumer of the recall and to schedule an appointment to collect from and replace tires for all end users who have any of the affected tires installed on their vehicles. Apollo Tires will collect all the affected removed tires and guarantees the appropriate replacements. In addition, Apollo Tires is utilizing CIMS to contact consumers who are affected by the recall. All costs incurred for the exchange, i.e. fitment & balancing of the tire assemblies, including labor and any other reasonable related costs will be covered by Apollo Tires (US) Inc. The recall remedy date is the 27th May 2024.

The affected recall tires can be identified by a combination of the product size & DOT and weekly date code as indicated on the sidewall, as well as the unique barcode (if intact and legible)- see below illustrations:



We sincerely apologize for the inconvenience caused by our decision to proactively negate any potential risk, however remote, to our dealer/customers/consumers.

As a reminder, it is a violation of Federal law for a dealer to deliver a new tire covered by a recall under a sale or lease until the defect is remedied.

Thank you for your understanding and valued support related to this important matter. Please do not hesitate to contact us at any time should you require any additional information.

A handwritten signature in black ink, appearing to read 'AC' followed by a long horizontal stroke and a loop.

Tony Coetzee

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