



# ADMINISTRATION BULLETIN - EQUIPMENT SAFETY RELATED RECALL

Global Recall  
Action  
Number:  
N964ADM1

<b>Subject:</b>  <b>Raised Air Intake - Partial Detachment</b>	Publication No.: N964ADM1
	Model: Defender (LE)
	Model Year: 2020 - 2025
	Date of Issue: 19 December 2024

<b>To:</b>	JLR North America, LLC and JLR Canada ULC.
<b>For the Attention of:</b>	The approved JLR retailer/authorized repairer.

**FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:**

National Highway Traffic Safety Administration (NHTSA) reference number: 24E-102

Transport Canada (TC) reference number: 2024-739

The following applies to:  
[NORTH AMERICA]

**REGULATORY INFORMATION**

The following applies to:  
[NORTH AMERICA]

JLR North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain aftermarket raised air intakes that can be installed to 2020 model year onwards Defender vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.

The following applies to:  
[NORTH AMERICA]

This Safety Recall Administration Bulletin serves as notification to all retailers in the United States and Canada markets that any new affected raised air intakes, part number VPLEP0543 and vehicles that may have had the recalled raised air intake installed may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a retailer/authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,168.00 USD per violation and the equivalent of \$135,828,178.00 USD for a related series of violations.

**DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION**

A concern has been identified with the aftermarket-supplied raised air intake where there is a dimensional tolerance mismatch between the lower fixing on the raised air intake and the body A-pillar to which it mounts. This tolerance mismatch can result in inadequate attachment force between the raised air intake and the vehicle.

Under high load usually associated with higher vehicle speed, it is possible that the air intake could become partially or fully detached from the vehicle. A partially or fully detached raised air intake could become an obstacle in the road for other road users and could increase the risk of a crash.

**OWNER NOTIFICATION**

If vehicle Vehicle Identification Number (VIN) have been identified, initial owner notification is expected to occur on or before 31st January 2025.

**ACTION TO BE TAKEN**

Currently no vehicle VINs are associated with this recall. When affected VINs have been confirmed these will be shown in the warranty portal and TOPIx and retailers should then confirm affected vehicles before commencing repairs.

Retailers/authorized repairers are required to quarantine affected raise air intake kits, part number VPLEP0543, and vehicles with this kit installed that are within your control and refrain from releasing the vehicles for sale pending completion of the future rework action.

Retailers/authorized repairers with part number VPLEP0543 raised air intake kits in stock MUST NOT sell these kits over the counter to retail customers or to internal service/sales departments. DO NOT install VPLEP0543 raised air intake kits to any retail customer

vehicles or sales department stock/demonstrator vehicles.

Retailers/authorized repairers are requested to check internal systems to identify vehicles that have been installed with the affected VPLEP0543 raised air intake kit and to email [jlrcamp@jaguarlandrover.com](mailto:jlrcamp@jaguarlandrover.com) with the VINs of these vehicles and any retailer stock/demonstrator vehicles already installed with the VPLEP0543 raised air intake kit, so they can be included within a future campaign action.

Retailers/authorized repairers with any stock of part number VPLEP0543 raised air intake kits must return these kits back to JLR following normal processes.

JLR North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers. The Safety Recall repair procedures and any required parts are not currently available. A Safety Recall repair campaign will be published when all repair procedures and all required parts are available. This is expected to be completed by TBD. Affected vehicles already with customers should be updated at the next available opportunity.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director