



RETAILER BULLETIN

06 – January - 2025		BULLETIN NO: NAS25.01.001/242501.016			DEPT: CUSTOMER SERVICE							
AUDIENCE:	DEALER PRINCIPAL		SALES MGR		SALES GUIDES		SERVICE MGR		TECHS		PARTS STAFF	X
	GENERAL MANAGER		BUSINESS MGR		OFFICE MGR		SERVICE ADVISORS		PARTS MGR	X	WARRANTY	
SUBJECT: Equipment Recall N964 - Raised Air Intake - Partial Detachment												

JLR North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain aftermarket raised air intakes that can be installed to 2020 model year onwards Defender vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.

Per Recall Bulletin N964ADM1, published on TOPIx December 19, 2024; please return All Current Inventory of part VPLEP0543. Make a Claim in RPOS using claim type RECALL to return any inventory of VPLEP0543 to your facing PDC.

- Use Claim type RECALL.
- Input 1 claim for the total quantity of parts being returned.

For more information please contact David Woods, dwoods4@jaguarlandrover.com, or the JLR Parts Technical Team at JLRPARTSTECH@jaguarlandrover.com.

QUESTIONS ABOUT THIS BULLETIN? PLEASE CONTACT:

David Woods
 Parts MTO & Technical Supervisor
Dwoods4@jaguarlandrover.com