



Thermo King LLC
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June 13, 2024

IMPORTANT SAFETY RECALL

NHTSA RECALL: 24E-042

Dear Thermo King Dealer:

This is a safety recall notice sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Thermo King LLC has determined that a defect which relates to motor vehicle safety exists in certain TriPac-3 auxiliary power units (“APU”) manufactured between April 8, 2024 and May 15, 2024, and sold in the United States. Accordingly, the company is initiating a recall to remedy this issue effective June 1, 2024.

Thermo King has determined that, due to a supplier error, certain TriPac-3 APU with the claw mounting option were shipped with mounting kits containing 7” length bolts instead of 7.5” length bolts. Use of the 7” length bolts could result in bolt loosening. If all four bolts securing the APU to the vehicle were to loosen, there is a risk of the APU falling off the vehicle during operation or other conditions that may cause malfunction to occur, increasing the risk of a crash without prior warning.

Thermo King will instruct affected owners to contact their Thermo King dealer to schedule an appointment to have their TriPac-3 APU inspected. Dealers should inspect to confirm all mounting bolts are 7.5” in length. If any bolts are found to be the incorrect 7” bolt, dealers should replace the incorrect 7” mounting bolts with the correct 7.5” mounting bolts at no charge to the customer. We estimate that this inspection will take around 15 minutes, and if replacement of mounting bolts is necessary, another hour.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of the notice to the vehicle lessee within ten days.

It is a violation of Federal law for a dealer to deliver a new motor vehicle with an APU with 7” length bolts as covered by this notice unless the defect has been remedied. It is also a violation of federal law to deliver a new or used uninstalled APU with 7” length bolts covered by this notice for installation. Before delivery, correct all vehicles in inventory and ensure all APUs for installation in Thermo King vehicles are accompanied by 7.5” bolts.

Thermo King regrets any inconvenience this recall may cause you. If you have any questions regarding this recall, you may call Thermo King at **(866) 776-2708**.

Sincerely,

Thermo King LLC

