



# Warranty Field Campaign

<b>Campaign Number:</b> c7032	<b>Revision:</b>	<b>Released Date:</b> 18-Jun-2024
<b>L9 Remote Mount Stage 2 Fuel Hose Safety Campaign</b>		<b>Expiration Date (U.S. and Canada):</b> 08-Aug-2050
		<b>Expiration Date (International):</b> 08-Aug-2050

## Attention

- Worldwide distr./ branches and Div./Reg Offices
- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

**If additional information is required, please contact your Cummins Warranty Operations Group Leader.**

## Description

This recall covers certain Cummins L9 engines equipped with a remote Stage 2 fuel filter (Option Numbers FF90943 and FF90944), which includes two pressurized fuel hoses. The recall consists of the entire population of the engines built between the identified production dates that were equipped with certain fuel hose part numbers. The subject engines were sold to various OEMs for installation on Transit Bus and Recreational Vehicles. The subject hoses may have insufficient crimping of the connector, possibly resulting in insufficient hose retention, possibly resulting in a fuel hose becoming disconnected or leaking fuel. A fuel hose that becomes disconnected will result in an engine stall, increasing the risk of a crash. A fuel leak in the presence of an ignition source may increase the risk of a fire.

**Note :** This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

## Action

In order to qualify for repair under this field action, an engine:

1. will be covered regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

**Note : The ESN list is attached for reference.**

After verifying that the engine meets the above requirements, perform the following actions:

1. Remove and replace the remote mount fuel hoses with the new and improved hose.
2. Please refer to TSB210184 and Service Procedure 006-024 Fuel Supply Lines in the appropriate service manual.

## Material Disposition

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Materials removed as a result of this field action **must** be scrapped.

## Reimbursements

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### Parts

**Note :** The part number listed is on manual allocation and may incorrectly show no inventory when checking availability in CUMPAS. The parts orders will be released once an eligible ESN is provided. Distributors and Dealers should order replacement parts as per normal process. An eligible ESN **MUST** be provided with the order to secure replacement parts. **ALL** eligible ESNs **MUST** be provided to secure multiple replacement part order requests. If the repair is a unit-down situation, contact Cummins Care to expedite the release of the parts. An SR may be required from the distributor to further work the process.

The following parts are covered under this field action:

Part Number	Quantity	Description
631675700	2	HSE,FUL (OPTIONAL)
631689900	2	HSE,FUL (OPTIONAL)

**Note :** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**Note :** SRTs listed are **OPTIONAL**. Select **ONLY** the appropriate SRTs for the repair performed. SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

### Labor Using Applicable Access Code and Time

S T o e	Description	Time rs
00-902	Technician Administrative Time - Road Field Repair (OPTIONAL)	

Code	Description	Time
F	Technician Administrative Time Field Action Events	
6 X6	Fuel Supply Lines Remove and Install All L C 5 L 6	

## Travel

Travel is covered under this field action. Towing is covered under this field action.

**Note :** Please schedule the Technicians time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel or towing is required, travel or towing can be filed to **ONLY** one (1) ESN.

## Other Claimables

Consumables are covered under this field action.

**Note :** Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but not listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled **CAMPAIGN SUPPLIES** or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

## Claim Instructions

For Cummins Dealers claims for this Field Campaign **must** be filed via **APID RV™ Web** (rsw.cummins.com). For information regarding **APID RV™ Web** please reference the "Warranty" tab in Quick Serve® Online. If there are additional questions please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WFLT0C

# Attachments

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[Click here to see c7032\\_esn-list.xlsx](#)

(/service/english/attachments/c7032\_esn-list.xlsx)

Engine Family	Fuel System
Design Application	Market Application
Automotive	Bus
Automotive	Recreational Vehicle

## Document History

Date	Details
	Document Created; 18-Jun-2024

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**Last Modified: 18-Jun-2024**

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