

UPDATED - AS4924 - TEC666 VARIO SIDE CASES

OVERVIEW

- BMW has announced a delivery stop on all Vario Side Cases for the R 1300 GS.
- Any affected parts in dealer inventory should be returned under TEC666.
- Repair kits for the side cases are also affected and should be returned.
- Any open orders for affected parts will be cancelled.
- Please return all incorrect part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and 'TEC666' must appear in the text of your TEC claim. For assistance locating the delivery number, please open an IDS ticket with Dealer Services in the Claims section directed to Returns/Claims/Quality.

Jul 18, 2024

Update: Recall 24E-029 - Vario Side Cases

UPDATE: RECALL 24E-029 HAS BEEN ISSUED FOR THE VARIO SIDE CASE FOR R 1300 GS

Update: 7-16-2024

The new SIB 77 04 24 Recall 24E-029: Vario Side Cases has been released July 16th, 2024.

Bulletin 77 04 24 Recall 24E-029 Vario Side Cases Supersedes Bulletin 77 01 24 Recall 24E-029 Rework Vario Side Cases and any updates from 5-28-24 and 6-21-24 below

If 77 01 24 was printed and a hard copy was made, please dispose of this hard copy.

As part of one of the temporary solutions listed in the bulletin require stickers. These stickers are still in transit with an ETA of week 31.

NOTE: Hyperlink takes you to TIS 2.0. If you not logged into TIS 2.0 this will take you to the login page. Once logged in select the hyperlink again and this will take you directly to the SIB in TIS.

Update: 6-21-2024 (**Update superseded by Update 7-16-24**)

BMW Motorrad has TEMPORARILY PAUSED THE REMEDY for the Vario Side Cases (77 41 9 444 361 & 77 41 9 444 362) until further notice. Please refrain from performing the repair until the bulletin is updated. Reworked side case cannot be sold at this time.

Update: 05-28-2024 (**Update superseded by Update 7-16-24 and SIB 77 04 24 Recall 24E-029: Vario Side Cases**)

SIB 77 01 24 Recall 24E-029 Rework Vario Side Cases was released in TIS and AIR.

Overview

- BMW has announced a delivery stop on Vario Side Cases for the R 1300 GS.
- No Vario Side Cases for the R 1300 GS should be installed on the motorcycle.
- Any customer sold unit should not be installed/used until the remedy is available. Please reach out to those customers as needed.

Update: Return Shipping Removed

We are currently evaluating whether the Vario Side Case repair can be performed at the dealer level based on new information. During this evaluation period, we kindly request that you refrain from shipping any cases back to the RDC's.

July 17, 2024