



**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 24E017**

March 11, 2024

Dear BraunAbility dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect which relates to motor vehicle safety exists in certain model NULC65S32X60I lifts manufactured from December 9, 2021 – July 13, 2023. Subject lifts were manufactured with the ground sensing pressure switch installed in the incorrect location in proximity to the cylinder flow control valve. Under extreme conditions the hydraulic fluid could heat changing the viscosity of the fluid and the barrier could open prematurely. Premature barrier operation could result in injury to the wheelchair platform occupant.

The remedy is to inspect the location of the ground sensing pressure switch and relocate it if necessary. The repair will take approximately 1.5 hours Refer to Service Bulletin 407587 for complete instructions and repair procedure.

After the remedy has been completed you may file for reimbursement through the Warranty System on BraunAbility Connect+. The following criteria should be used on the claim form.



Service Bulletin 407587

Warranty Claim Criteria			
<b>Cause:</b>	BraunAbility Recall Notice		
<b>Concern:</b>	Location of Ground Sensing Pressure Switch can cause barrier to operate prematurely		
<b>Correction:</b>	Inspection and relocation of the Ground Sensing Pressure Switch		
<b>Line Type</b>	<b>Description</b>	<b>Hrs.</b>	<b>Topics</b>
Labor	Inspect Ground Sensing Pressure Switch	0.5	Recall>24E017>Inspect
Labor	Relocate Ground Sensing Pressure Switch	1.0	Recall>24E017>Repair

Lift-specific recall status (incomplete or complete) can be found on BraunAbility Connect+ by using the global search and reviewing the Recalled Asset status associated with the Asset Record.



Please remember it is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a stop sale or recall until the defect or noncompliance is remedied. In other words, if you have a BraunAbility lift impacted by this recall in your possession, it must be repaired before it can be sold.

In taking this action, BraunAbility continues to place the safety of our customers at the top of our priorities. We are committed to supporting each of our dealer partners in their efforts to service our customers. It is our hope that the steps outlined in this letter will serve to reaffirm that commitment and acknowledge the value we place in our working relationship. Should you have any questions regarding the matters outlined above, feel free to contact the BraunAbility Customer Experience Group at (800) 488-0349 email or [recall@braunability.com](mailto:recall@braunability.com).

Sincerely,

A handwritten signature in black ink that reads 'Rick Nelson'.

Rick Nelson  
Director of Customer Care & Aftersales  
BraunAbility