TECHNICAL SERVICE BULLETIN 24-002D February 1, 2024



V-MUX HC1.7 Input / Output Node

IMPORTANT SAFETY RECALL INFORMATION NHTSA RECALL 24E-006

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Weldon, a division of Akron Brass Company, has decided a safety related defect exists in firmware used on certain V-MUX Hercules HC1.7 I/O Nodes, Weldon Part Number 6060-2010-00 produced between October 30, 2023 and December 15, 2023. Only version 1.00 is affected. Versions 1.01 and newer are not subject to this recall. This recall involves the same issue as stated



in previous safety recall 23E-084. Vehicle owners may have vehicles that are affected by one or both recalls.

In the affected products, short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheating of the wiring or the load may occur. Depending on how the product is installed in the vehicle, this could increase the risk of a vehicle fire.

You are receiving this notice because Weldon records indicate you have received shipments of affected units. Please see attached list of shipments and dates and your order numbers that need to receive a firmware update.

Devices at your facility not yet installed on vehicles (w/o design files) can be remedied by updating the firmware to the latest version available on Akron website (in the same location as the other OS) https://smhttp-ssl-61500.nexcesscdn.net/media/pdf/AllOSFiles20240201.zip or download OS from Akron as you typically would.

Completed vehicles that remain at your facility may have all the affected Hercules HC 1.7 nodes installed updated at the same time and without accessing the individual nodes or design files. To do this, use the Weldon update utility app and the downloader kit. This update is estimated to take 5-10 minutes.

https://urldefense.com/v3/ https://www.akronbrass.com/index.php/akronbrass_admin/attachment_download/download/?d=0&file=pdf*2FV-MUX8x16OSv1.05Utility.exe__;JQ!!NlLrMPuo!tTFAr80cj7T-P1umlXcGV1p5zkbn7aoN5zReipbBNyykbVxaPY8JXy9CtO8pGg0ZkqSAA992sYl7XYHb7fZ1tTRyiSs\$

Weldon will provide owner notification letters to vehicle owners and will provide a free remedy to units installed on vehicles. Typically this will be through the Weldon service network as the owner makes arrangements. Please provide Weldon with the applicable vehicle owner contact information.

Please contact Cherish Porter cop">cop">cop">cop 330-576-8727 at Weldon to confirm that Weldon will notify vehicle owner with letters regarding this recall on your behalf. Please provide the contact information on where to send the owner letters. Weldon will provide the quarterly update reports to you for your vehicles as we file them with NHTSA.

Please note that it is a violation of Federal Law to deliver a new motor vehicle or any item of motor vehicle equipment which is subject to a recall until the remedy has been performed.

If you believe there is a failure to remedy this defect without charge to the end user/owner of the vehicle and within a reasonable period of time, you may submit a written complaint to the Administrator, NHTSA, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the Vehicle Safety Hotline 1-888-327-4336 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

Thanks for your prompt attention to this matter and continued support of Weldon.