

## IMPORTANT SAFETY RECALL NOTICE

02/22/2024

**NHTSA ID: 24E005**

Orrin Price  
Business Unit Director - Patrick Distribution  
Mobile 574-612-6271  
Web [www.patrickind.com](http://www.patrickind.com)  
Email [priceo@patrickind.com](mailto:priceo@patrickind.com)  
5400 Beck Drive, Elkhart, IN 46516

Subject: NHTSA Recall - 51.2 210Ah Smart Lithium Iron Phosphate Battery/  
RBT210LFP51S-12

Dear Orrin,

We are writing to inform you of an important safety recall concerning the 51.2 210Ah Smart Lithium Iron Phosphate Battery/ RBT210LFP51S-12 that you have purchased from Renogy. This recall has been initiated in accordance with the requirements set forth by the National Highway Traffic Safety Administration (NHTSA) due to a potential safety issue identified with the product.

**Description of Issue:**

Battery relay activation, protection, and recovery logic do not fully safeguard the battery from being engaged in a negative feedback loop that exasperates relay mechanical life. This condition may result in stuck relay contactors.

**Risk Assessment:**

Under certain conditions, contactors that are stuck in a closed position could lead to a thermal runaway event when charging.

**Remedy:**

At the time of this notice (first quarter of 2024), the remedy is still under development; you will receive a second notice when the remedy becomes available, which is anticipated in the second quarter of 2024.

**Next Steps:**



Find Your Energy Freedom™

During this recall process, we advise consumers to exercise caution and continue using the product at their own risk. While we work diligently to address any potential issues, we recommend following these safety precautions:

- Monitor the product closely for any signs of malfunction or unusual behavior.
- Follow all operating instructions and safety guidelines provided with the product.
- Avoid using the product in extreme conditions or situations where safety may be compromised.
- Regularly check for updates or information regarding the recall process on our official channels.
- Contact our customer support team immediately if you experience any concerns or issues with the product.

We understand that the customers' safety and satisfaction are of utmost importance, and we apologize for any inconvenience this recall may cause. Please be assured that we are fully committed to resolving this matter promptly and effectively.

Should you have any questions or concerns regarding this recall, please do not hesitate to contact our customer service team at (909) 760-6898 or [recall@renogy.com](mailto:recall@renogy.com). Your cooperation and understanding in this matter are greatly appreciated.

Thank you for your attention to this important issue.

Sincerely,

George A. Lone  
Customer Service Director  
Renogy

George.lone@renogy.com  
(909) 342-1298  
5050 S Archibald Ave. Ontario, CA 91762

