



A division of Super Vacuum Manufacturing Co., Inc.

COMMAND LIGHT 3842 REDMAN DR, FORT COLLINS, COLORADO 80524 / PHONE 1-800-797-7974 / FAX (970) 297-7099

Subject: NHTSA Recall No 24E-003 Notification

Dear Command Light Dealers,

I hope this letter finds you well. We are writing to inform you about an important matter regarding the products supplied by our company. The National Highway Traffic Safety Administration (NHTSA) has issued a recall for Command Light Light Towers and Traffic Flowboards That utilize a Weldon V-Mux Node and are controlled through the Weldon V-Mux screen, and we want to ensure that you are aware of the details.

We have Identified Six (6) units that were affected by this recall, four units were still in stock at our facility and we have corrected the defect on these units. On February 2nd 2024 NHTSA Recall 24E-003 notification was sent to owners of the two (2) affected units. (See NHTSA Recall No 24E-003 attached) No Other Command Light products are affected by this recall.

We value our partnership with Command Light Dealers, and we request your cooperation in promptly addressing this recall. The safety of our customers is our top priority, and your assistance is crucial in ensuring that affected products are identified and remedied.

If you have any questions or need further clarification regarding the recall, please do not hesitate to contact:
Mike Anderson mikea@commandlight.com 970-297-7015

We appreciate your immediate attention to this matter and your commitment to ensuring the safety of the end-users of our products. Thank you for your continued partnership, and we look forward to resolving this matter together.

Roger Weinmeister

IMPORTANT SAFETY RECALL

NHTSA RECALL No. 24E-003

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Command Light has decided that a defect, which relates to motor vehicle safety, exists in certain Command Light Towers & Traffic Flowboards that contain Weldon's V-MUX 8 x 16 I/O Nodes, Weldon Part Number 6030-2000-00 produced between March 10, 2020 and June 14, 2023. Versions 1.00 thru 1.02 are affected. This node was used in command light, light towers and traffic flow boards utilizing control through the Weldon V-MUX screen, no other control or products are affected.

In the affected products, short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheating of the wiring or the load may occur, and depending on how the product is installed in the vehicle, this could increase the risk of a vehicle fire.

You are receiving this notice because Command Light records indicate you have received shipments of affected units. Vehicles equipped with these devices need a firmware update.

Devices on the shelf at your facility can be remedied by updating the firmware to the latest version available on Akron website https://www.akronbrass.com/vehicle-electronics/v-mux-8x16-node#product_tabs_download and reload the design files (if any).

Completed vehicles that remain at your facility may have all the affected 8 x 16 installed nodes updated without accessing the individual nodes or design files using a Weldon service app and the downloader kit. This update is estimated to take 5 minutes.

Command Light will provide a free remedy to units installed on vehicles through the Command light and Weldon service network.

Please contact Mike Anderson mikea@commandlight.com 970-297-7015

Please note that it is a violation of Federal Law to deliver a new motor vehicle or any item of motor vehicle equipment which is subject to a recall until the remedy has been performed.

If you believe there is a failure to remedy this defect without charge to the end user/owner of the vehicle and within a reasonable period of time, you may submit a written complaint to the Administrator, NHTSA, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the Vehicle Safety Hotline 1-888-327-4336 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thanks for your prompt attention to this matter and continued support of Command Light.