

## Nuna Baby Essentials Inc 70 Thousand Oaks Boulevard, Morgantown, PA 19543

December 19, 2025

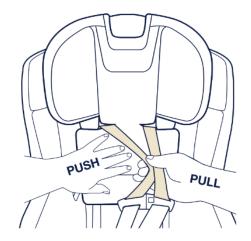
Dear Valued Retail Partner,

Nuna Baby Essentials, Inc. (Nuna) has decided that a defect which relates to motor vehicle safety exists in the Nuna Rava Convertible Car Seats manufactured between July 16, 2016, and October 25, 2023. The defect is a result of debris entering the area where the front harness adjuster button is located. The debris may cause the teeth of the adjuster mechanism to no longer properly clamp onto the adjuster strap, resulting in the harness no longer remaining tight. A loose harness may not properly restrain the occupant, increasing the risk of injury in a crash.

Nuna is working with NHTSA on this voluntary recall. Owners of affected Ravas can register to receive a free remedy kit which will consist of (i) a new seat pad (including installation instructions), (ii) instructions for checking harness functionality, and (iii) if harness functionality is impaired, instructions for properly cleaning the harness adjuster area with included tools, or an option for contacting Nuna for help with the cleaning, free of charge. The new seat pad design will cover the plastic harness button area and help prevent debris from entering the harness adjuster mechanism.

Until consumers receive the remedy kit, they may continue using their RAVA car seat as long as the harness is properly securing the occupant consistent with the existing instruction manual and labels.

Consumers can check the performance of the harness by pushing on the seat back with one hand and pulling the harness straps firmly with the other. The harness should stay locked and not lengthen when performing this test.



If the harness lengthens while performing the test, consumers should STOP using the seat and contact Nuna immediately.

If you still possess any inventory of the Rava Convertible Car Seats that have model numbers and dates of manufacture listed below, please remove them from stock inventory immediately and contact <u>orders@nunababy.com</u> to arrange a return order.

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CS-50-001	CAVIAR	CS05103FRT	FROST		CS05106BRS	BRUSHSTROKE
CS-50-002	INDIGO	CS05103GRN	GRANITE		CS05107RFD	REFINED
CS-50-003	BERRY	CS05103LAK	LAKE		CS05109RVT	RIVETED
CS-50-004	BLACKBERRY	CS051030XF	OXFORD		CS05110LGN	LAGOON
CS-50-005	SLATE	CS05103ROS	ROSE		CS05110EDG	EDGEHILL
CS05101CHC	CHARCOAL	CS05115DDC	DROPLET DOT COLLECTION		CS051110CN	OCEAN
CS05103CVR	CAVIAR	CS05105BAC	BROKEN ARROW CAVIAR		CS05114CRD	CURATED
					CS05104THR	THREADED

The model numbers below are affected for all dates of manufacture ranging from July 16, 2016 to October 25, 2023.

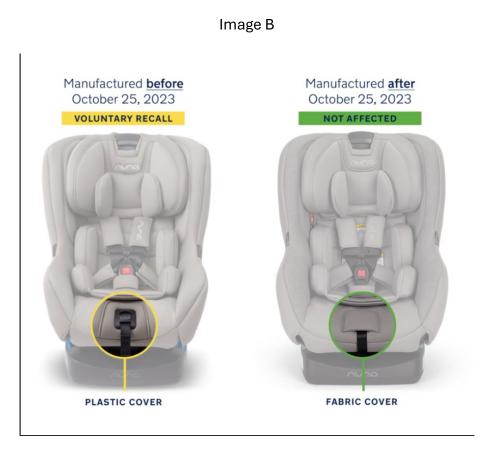
Nuna RAVA car seats produced after October 26, 2023 are not affected by this voluntary recall.

To determine if a car seat is part of this recall, please locate the model number and date of manufacture, as shown in *Image A*, on the bottom of the seat or the side of the carton. The affected car seats have a plastic release button as shown in *Image B*.

## Image A

Where to find Manufacture Date and Model Number





Nuna sincerely regrets any inconvenience this situation may have caused you. We are committed to taking care of your consumers. Their safety and peace of mind remains our utmost priority. We have a landing page available for consumers to determine if their seat is affected and to easily sign up to receive a remedy kit: <a href="http://www.nunababy.com/usa/recalls-rava1">www.nunababy.com/usa/recalls-rava1</a>. They can also contact Nuna's Consumer Concierge Team with questions, by calling 1-855-686-2891, or email: info.usa@nunababy.com.

Thank you for your continued partnership.