

Part 573 Safety Recall Report

24V-968

Manufacturer Name : Storyteller Overland

Submission Date : JAN 02, 2025

NHTSA Recall No. : 24V-968

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Storyteller Overland

Address : 428 Industrial Lane

BIRMINGHAM AL 35211

Company phone : 9997442

Population :

Number of potentially involved : 28

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2023-2024 Storyteller Overland GXV HILT

Descriptive Information : All GXV Hilt are included in the recall population.

Production Dates : NOV 22, 2023 - DEC 17, 2024

Description of Defect :

Description of the Defect : Metal frames in the housing portion of the vehicle may not be properly bonded to ground.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a component failure or a wiring failure that contacts a metal frame, such frames could become energized posing a risk of electrical shock.

Description of the Cause : The vehicle's metal frames may not contain adequate grounding straps.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name : bonding wires

Component Description : bonding wires

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On December 17th, 2024, an internal engineering audit took place, it was discovered that the metal frames within the housing portion of the vehicle may not be properly grounded. The electrical engineer who discovered the issue presented to Storyteller's Safety Committee on December 19, 2024, and the Safety Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Storyteller will provide free of charge additional bonding wires for the electrical cabinet frames to ensure adequate grounding. If you have already paid for these repairs, please contact Storyteller at warranty@storytelleroverland.com with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frames or eligibility restrictions to get reimbursed for this repair.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : As soon as this was discovered, Storyteller began adding additional bonding wires in production.

Recall Schedule :

Description of Recall Schedule : Notification letters will be sent within the 60-day requirement.

Planned Dealer Notification Date : FEB 20, 2025 - FEB 21, 2025

Planned Owner Notification Date : FEB 20, 2025 - FEB 21, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported