

Part 573 Safety Recall Report

24V-920

Manufacturer Name : Kia America, Inc.**Submission Date :** DEC 10, 2024**NHTSA Recall No. :** 24V-920**Manufacturer Recall No. :** SC328**Manufacturer Information :**

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 1,385

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2025-2025 Kia Sorento Plug-In Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : Certain 2025 model year Sorento Plug-In Hybrid (PHEV) vehicles equipped with Rack-Mounted Motor Driven Power Steering (R-MDPS) manufactured from April 2, 2024 through October 17, 2024 (1,385 units).

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : APR 02, 2024 - OCT 17, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : During certain frontal collisions, the front subframe may become displaced rearward, causing the steering rack to contact and damage the fuel line. A damaged fuel line can result in a fuel leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fuel leak in the presence of an ignition source may increase the risk of a fire.**Description of the Cause :** Fuel line damage due to subframe displacement during certain frontal collisions.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : TUBE-FUEL FEED

Component Description : Fuel Feed Tube

Component Part Number : 31310-P4800

Supplier Identification :

Component Manufacturer

Name : Boogook Industries Co., Ltd.

Address : 149 Yeonamyulgeum-ro, Eumbong-myeon,
Chungcheongnam-do Asan-si Foreign States 31413

Country : Korea, Republic of

Chronology :

See attached document titled "2025MY Sorento PHEV Fuel Line Chronology".

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will install an additional protective covering around the fuel line. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs from Recalled Component : The remedy component has additional protective covering.

Identify How/When Recall Condition was Corrected in Production : Sorento PHEV vehicles equipped with R-MDPS produced beginning 11/25/2024 contain a fuel line with an additional protective covering. 2025MY Sorento PHEV vehicles manufactured from 10/18/2024 through 10/30/2024 will be repaired prior to distribution to dealers. No 2025MY Sorento PHEV vehicles were produced for the U.S. market between 10/31/2024 and 11/24/2024.

Recall Schedule :

Description of Recall Schedule : The planned dealer notification begin and end date is December 10, 2024.
The planned owner notification begin and end date is January 10, 2025.

Planned Dealer Notification Date : DEC 10, 2024 - DEC 10, 2024

Planned Owner Notification Date : JAN 10, 2025 - JAN 10, 2025

* NR - Not Reported