



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 24V902

**Manufacturer Name:** Kuntry Kustom RV, LLC

**Submission Date:** Jun 06, 2025

**NHTSA Recall No.:** 24V902

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Kuntry Kustom RV, LLC

**Address:** 423 S. Main St.  
Topeka, IN, 46571

**Total number of potentially involved:** 0

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2023-2024 Rich Specialty Trailers Sanitation, Office

**Product Category:**

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jul 18, 2023 - Sep 20, 2024

**Number of potentially involved:**

**Descriptive Information:**

GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units. GE equipment recall 24E-071. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units. GE equipment recall 24E-071. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

Unit may emit smoke containing the byproducts of plastic or other component material combustion, and/or experience a thermal breach in the soft start's enclosure, leading to the destruction of the soft start and/or thermal damage.

# Part 573 Safety Recall Report

**24V902****Description of the cause:**

Unknown cause due to design and/or manufacturing defect of soft start component.

**Identification of any warning that can occur:**

Air conditioning unit may emit smoke and/or burning odor.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:**

**Name:** GE Appliances, A Haier Company

**Address:** 4000 Buchel Bank Road  
Louisville KY, 40225

**Country:** United States

## Involved Components

**Component Name 1:** ICM Controls ICM870-16A-bh5400 Series Soft Start

**Component Description:** Electronic soft start device for trailer air conditioning units

**Component Part Number:** ICM870-16A-BH5400

## Chronology

10/11/2024 Rich Specialty Trailers received a safety recall letter in the mail from GE Appliances.  
11/15/2024 Rich Specialty Trailers notified of thermal event. 2/25/25 GE has not yet determined a final remedy. 5/1/25 GE has not yet determined a final remedy.

6/6/25 Kuntry Kustom RV, LLC has determined that the final remedy for the possible defect relating to motor vehicle safety is to remove the soft start component provided by ICM Controls ICM870-16A-BH5400. This soft start is not a necessary component for the safe operation of the trailer and GE manufactured air conditioning component and by removing the component the safety hazard is removed.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Repair

# Part 573 Safety Recall Report

# 24V902

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Owners should have the soft start removed from the air conditioner. Final remedy has yet to be determined by GE. Rich Specialty Trailers and/or GE will reimburse owners for removal of soft start.

Kuntry Kustom RV, LLC has determined that the final remedy for the possible defect relating to motor vehicle safety is to remove the soft start component provided by ICM Controls ICM870-16A-BH5400. This soft start is not a necessary component for the safe operation of the trailer and GE manufactured air conditioning component and by removing the component the safety hazard is removed.

**How remedy component differs from recalled component:**

Remedy has not yet been determined by GE.

**Identify how/when recall condition was corrected in production:**

Rich Specialty Trailers has not used GE air conditioners with a soft start device since 9/20/2024.

## Reimbursement Plan

**Description of reimbursement program:**

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

**Planned Dealer Notification Date:** Dec 06, 2024 - Dec 06, 2024  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Dec 06, 2024 - Dec 06, 2024  Phased Recall

**Date when VIN will be searchable:**