Part 573 Safety Recall Report 24V-902

Manufacturer Name : Kuntry Kustom RV, LLC
Submission Date : FEB 25, 2025
NHTSA Recall No. : 24V-902
Manufacturer Recall No. : NR

NHTSA
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Manufacturer Information :

Manufacturer Name : Kuntry Kustom RV, LLC
Address : 423 S. Main St.
Topeka, IN 46571
Company phone : 593-2208

Population :

Number of potentially involved : 347
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Rich Specialty Trailers Sanitation, Office
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR
Descriptive Information : GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units. GE equipment recall 24E-071. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events.
Production Dates : JUL 18, 2023 - SEP 20, 2024
VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units. GE equipment recall 24E-071. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events.
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : Unit may emit smoke containing the byproducts of plastic or other component material combustion, and/or experience a thermal breach in the soft start's enclosure, leading to the destruction of the soft start and/or thermal damage.
Description of the Cause : Unknown cause due to design and/or manufacturing defect of soft start component.
Identification of Any Warning that can Occur : Air conditioning unit may emit smoke and/or burning odor.

Involved Components :

Component Name 1 :	ICM Controls ICM870-16A-bh5400 Series Soft Start
Component Description :	Electronic soft start device for trailer air conditioning units
Component Part Number :	ICM870-16A-BH5400

Supplier Identification :

Component Manufacturer

Name :	GE Appliances, A Haier Company
Address :	4000 Buchel Bank Road Louisville Kentucky 40225
Country :	United States

Chronology :

10/11/2024 Rich Specialty Trailers received a safety recall letter in the mail from GE Appliances.
11/15/2024 Rich Specialty Trailers notified of thermal event.
2/25/25 GE has not yet determined a final remedy.

Description of Remedy :

Description of Remedy Program :	Owners should have the soft start removed from the air conditioner. Final remedy has yet to be determined by GE. Rich Specialty Trailers and/or GE will reimburse owners for removal of soft start.
How Remedy Component Differs from Recalled Component :	Remedy has not yet been determined by GE.
Identify How/When Recall Condition was Corrected in Production :	Rich Specialty Trailers has not used GE air conditioners with a soft start device since 9/20/2024.

Recall Schedule :

Description of Recall Schedule :	NR
Planned Dealer Notification Date :	DEC 06, 2024 - DEC 06, 2024
Planned Owner Notification Date :	DEC 06, 2024 - DEC 06, 2024

* NR - Not Reported