

Part 573 Safety Recall Report

24V-900

Manufacturer Name : Honda (American Honda Motor Co.)**Submission Date :** NOV 27, 2024**NHTSA Recall No. :** 24V-900**Manufacturer Recall No. :** OKM**Manufacturer Information :**

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

Population :

Number of potentially involved : 205,760

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 Honda Passport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records and supplier part production records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : FEB 15, 2023 - MAY 13, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2023-2025 Honda Pilot

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records and supplier part production records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : FEB 14, 2023 - MAY 08, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Some vehicles may have an incomplete connection between the fuel filler neck tube and fuel filler pipe. As a result, the fuel filler neck tube and fuel filler pipe can separate in the event of a crash, allowing fuel to leak.

FMVSS 1 : 301 - Fuel system integrity

FMVSS 2 : NR

Description of the Safety Risk : If a fuel leak occurs in the presence of an ignition source, the risk of a fire and/or injury are increased.

Description of the Cause : During installation of the fuel pipe assembly, an out of sequence process prevented the fuel neck tube and fuel filler pipe from forming a complete connection.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : TANK, FUEL

Component Description : TANK, FUEL

Component Part Number : 17044-T90-A00

Component Name 2 : TANK, FUEL

Component Description : TANK, FUEL

Component Part Number : 17044-TG7-A20

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

May 13, 2024

Honda received the first warranty claim of the issue, which occurred at a Honda dealer during a vehicle's pre-delivery inspection and began to investigate.

May 20, 2024

Honda found 6 vehicles in Honda's warehouse inventory that had an incomplete fuel filler neck tube to fuel filler pipe connection.

June 3, 2024

Honda continued to investigate and analyze the issue.

November 21, 2024

Honda determined that a defect related to motor vehicle safety and a FMVSS noncompliance existed and decided to conduct a safety and noncompliance recall.

As of November 21, 2024, Honda has had 1 warranty claim, and no reports of injuries or deaths related to this issue from December 3, 2018, through November 20, 2024.

Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will inspect and, if necessary, properly connect the fuel filler neck tube to the fuel filler pipe.

Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy does not include the replacement of any components.

Identify How/When Recall Condition was Corrected in Production : The assembly sequence and quality inspection process were improved on October 18, 2024.

Recall Schedule :

Description of Recall Schedule : Dealer notification is scheduled to begin and end on or about 12/3/2024. Owner notification is scheduled to begin and end on or about 01/06/2025.

Planned Dealer Notification Date : DEC 03, 2024 - DEC 03, 2024

Planned Owner Notification Date : JAN 06, 2025 - JAN 06, 2025

* NR - Not Reported