

# Part 573 Safety Recall Report

# 24V-892

**Manufacturer Name :** Maserati North America, Inc.**Submission Date :** NOV 26, 2024**NHTSA Recall No. :** 24V-892**Manufacturer Recall No. :** 761**Manufacturer Information :**

Manufacturer Name : Maserati North America, Inc.

Address : One Chrysler Drive  
Auburn Hills MI 48326

Company phone : 877-969-2737

**Population :**

Number of potentially involved : 1,710

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2024 Maserati Grecale

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** Some 2023-2024 MY Maserati Grecale vehicles may be equipped with a central vision processing/park assist module ("CVPAM") containing software that may prevent the camera signal from passing through to the media screen under certain conditions.

The suspect period began on May 5, 2022, when 2023 MY vehicle production began, and ended on December 01, 2023, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period, were remedied before being released from plant control, or were built with updated CVPAMs.

The total affected vehicles for this model is 1602

Production Dates : MAY 05, 2022 - DEC 01, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Maserati GranTurismo

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

**Descriptive Information :** Some 2024 MY Maserati GranTurismo vehicles may be equipped with a CVPAM containing software that may prevent the camera signal from passing through to the media screen under certain conditions.

The suspect period began on October 20, 2022, when 2024 MY vehicle production began, and ended on November 28, 2023, when Maserati S.p.A began containing suspect vehicles under plant control. The suspect period was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect vehicle production period, were remedied before being released from plant control, or were built with updated CVPAMs.

The total affected vehicles for this model is 108

**Production Dates :** OCT 10, 2022 - NOV 28, 2023

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Vehicles with suspect CVPAMs may not display the rearview image during a backing event under certain conditions.

**FMVSS 1 :** 111 - Rear visibility

**FMVSS 2 :** NR

**Description of the Safety Risk :** The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** The driver will notice that the rearview image is not displayed when the vehicle is placed into reverse

## Involved Components :

Component Name 1 : Central Vision Park Assist Module

Component Description : CVPAM Software Update

Component Part Number : SW version 4.5.1. OPT XAH

## Supplier Identification :

### Component Manufacturer

Name : Robert Bosch GmbH

Address : Via Marco Antonio Colonna 35  
Milan Foreign States 20149

Country : Italy

## Chronology :

In July 2023, Maserati was informed by parent company Stellantis NA about a potential issue affecting Central Vision Processing/Park assist Module ("CVPAM") software (version 4.4). MNA immediately opened an internal investigation.

From August 2023 throughout November 2023, after various discussions and testing performed by the software supplier, the supplier itself stated that "although Maserati Grecale and Granturismo software contains the deviation, based upon observed occurrence rate of the trigger conditions the vehicle application is not affected by the loss of communication issue as observed with Chrysler/Jeep."

On November 22, 2023, at Vehicle Regulation Committee (VRC), Maserati spA decided, based on supplier's statement to put the investigation in monitoring status in order to verify that the condition did not exist in the field.

In September 2024, after a deep analysis of field data, Maserati SpA re-opened the investigation based on 10 suspected warranty claims.

On November the 19th 2024, Maserati S.p.A. determined, through the VRC to conduct a Voluntary Safety Recall for all affected vehicles.

## Description of Remedy :

Description of Remedy Program : Maserati will conduct a Voluntary Safety Recall on all affected vehicles to update the CVPAM software. MNA submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in November 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*11/26/2024: Maserati North America, Inc., will notify dealers on 12/03/2024 and begin notifying owners on or about 01/10/2025.

Planned Dealer Notification Date : DEC 03, 2024 - DEC 03, 2024

Planned Owner Notification Date : JAN 10, 2025 - JAN 10, 2025

\* NR - Not Reported