#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 24V-877

Manufacturer Name: Hyundai Motor America

Submission Date: NOV 20, 2024 NHTSA Recall No.: 24V-877 Manufacturer Recall No.: 273



#### **Manufacturer Information:**

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone: 800-633-5151

# **Population:**

Number of potentially involved: 42,465 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2025-2025 Hyundai Tucson

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Based on manufacturing and sales records, the subject vehicles include 35,560 model

year 2025 Hyundai Tucson vehicles produced on the specified dates by Hyundai

Motor Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Production Dates: JUN 20, 2024 - NOV 13, 2024

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2025-2025 Hyundai Santa Cruz

Vehicle Type: LIGHT VEHICLES Body Style: PICKUP TRUCK

Power Train: GAS

Descriptive Information: Based on manufacturing and sales records, the subject vehicles include 6,905 model

year 2025 Santa Cruz vehicles produced on the specified dates by Hyundai Motor

Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Production Dates: JUL 22, 2024 - NOV 07, 2024

#### **Description of Defect:**

Description of the Defect: The subject vehicles contain a Console Extension Wiring Assembly located near

the transmission shift lever that may have been improperly routed during assembly, increasing the risk of contact with the mechanical release for the shift lever lock. If the harness interferes with the shift lever lock, the

transmission can be shifted out of Park without depressing the brake pedal,

potentially causing a vehicle rollaway.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A vehicle rollaway can increase the risk of a crash or injury to occupants or

bystanders.

Description of the Cause: Extension wiring of upper console assembly interferes with the auto lever shift

lock button.

Identification of Any Warning None

that can Occur:

## **Involved Components:**

Component Name 1: Cover assy - Console Upr

Component Description: Console upper Assy with Cover, switch & wiring

Component Part Number: 84650-CW000

# **Supplier Identification:**

#### **Component Manufacturer**

Name: SEOYON E-HWA AUBURN

Address: 586 Thweatt Industrial Blvd

Dadeville Alabama 36853

Daueville Alabama 3000

**Country: United States** 

### **Chronology:**

Please see attached.

#### **Description of Remedy:**

Description of Remedy Program: Owners can continue driving these vehicles; however, Hyundai continues

to recommend setting the parking brake when parking the vehicle. All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the console extension wiring assembly rerouted. This remedy will be offered at no cost to owners for all affected customers. Hyundai will provide reimbursement to owners for prior repairs in accordance with the plan

submitted to NHTSA on February 22, 2024.

How Remedy Component Differs The console extension wiring is routed away from the auto lever shift lock

from Recalled Component: button.

Identify How/When Recall Condition The console extension wiring routing was modified as a production

was Corrected in Production: running change on October 25, 2024.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified electronically by the specified dates.

Owners will be notified by certified mail by the specified dates.

Planned Dealer Notification Date: JAN 19, 2025 - JAN 19, 2025 Planned Owner Notification Date: JAN 19, 2025 - JAN 19, 2025

\* NR - Not Reported