

Part 573 Safety Recall Report

24V-854

Manufacturer Name : VANCRAFT LLC

Submission Date : JAN 19, 2025

NHTSA Recall No. : 24V-854

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : VANCRAFT LLC

Address : 2111 S 1260 W

Salt Lake City UT 84119

Company phone : 442-288-6699

Population :

Number of potentially involved : 224

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2002-2006 VanCraft VanCraft Campervan

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : JUL 01, 2017 - AUG 01, 2020

Vehicle 2 : 2014-2023 VANCRAFT SWB Campervan

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : AUG 01, 2020 - NOV 17, 2023

Vehicle 3 : 2014-2023 VANCRAFT LWB Campervan

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : AUG 01, 2020 - NOV 17, 2023

Vehicle 4 : 2023-2024 VANCRAFT Alltrek

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : NOV 20, 2023 - NOV 01, 2024

Vehicle 5 : 2023-2024 VANCRAFT Rover

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : NOV 20, 2023 - NOV 01, 2024

Vehicle 6 : 2023-2024 VANCRAFT Rover XL

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : NOV 20, 2023 - NOV 01, 2024

Vehicle 7 : 2023-2023 VANCRAFT LWB PRO Campervan

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all vehicles that are affected.

Production Dates : MAY 08, 2023 - NOV 17, 2023

Description of Noncompliance :

Description of the Noncompliance : (1) Missing OCCC label (2) Missing altered label

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : 567 - Certification

Description of the Safety Risk : Missing labels could lead to an increased risk of crash or injury.

Description of the Cause : Missing labeling

Identification of Any Warning that can Occur : No warning can be identified that precedes failure.

Involved Components :

Component Name : Altered Label

Component Description : Sticker label with altered vehicle information

Component Part Number : VAL-001

Component Name : OCCC Label

Component Description : Sticker label with tire, occupant, and weight rating information

Component Part Number : VOL-001

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On November 5, 2024 VanCraft was made aware that a population of campervan conversions built between July 2017- November 2024 do not have proper labeling.

As of November 8, 2024, VanCraft is not aware of any customer complaints, warranty claims, injuries, or property damage as a result of this issue.

On January 6, 2025: We amended this recall's population from 273 to 224 after determining we had miscounted (overcounted) the original population for this recall and also realized we included a handful of units in the recall population that were still company-owned/for sale that we had on site. So we "remedied" this situation by installing the stickers onto those vehicles before final sale.

Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail with the proper labeling stickers and asked to apply them onto their vehicle with instructions. Registered owners of all affected vehicles can also bring their vehicle to an authorized dealer location to have the labels installed.

Reimbursement requests will follow the general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : n/a

Identify How/When Recall Condition was Corrected in Production : Proper labeling will be applied to all altered vehicles before sale.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NOV 18, 2024 - JAN 08, 2025

Planned Owner Notification Date : NOV 18, 2024 - JAN 08, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported